



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

Seasonal Assoc Luxury Suite - Toronto Blue Jays

Job ID	243641-en_US-2783		
Web Address	https://careers.indigenous.link/viewjob?jobname=243641-en_US-2783		
Company	Rogers		
Location	Toronto, ON		
Date Posted	From: 2021-07-27	To: 2050-01-01	
Job	Type: Full-time	Category: Telecommunications	

Description

<p>At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment.

Because we believe connections unite us, possibilities fuel us, and moments define us.<p><p>As we grow our team, the well-being of our team members remains our top priority. To ensure the health and safety of our team members, including those in the recruitment process, our team members are temporarily working from home.<p><p>Department Overview:<p><p>Within the Ticket Sales & Service department, Executive Suites is a fast-paced team focused on driving revenue and delivering exceptional, premium experiences for guests at Toronto Blue Jays games. The team aims to consistently deliver upscale, success-driven events, with the mission of making our clients the hero and assisting them in achieving a return-on-objectives. We strive to develop a long-term, mutually beneficial relationship with our clients and become a staple in their ongoing hospitality strategy.<p><p> <p><p>Role Overview:<p><p>The concierge position represents the Executive Suites team as the first and lasting impression for our suite guests. The concierge role serves as the main point of contact for both guests and staff on Rogers Centre’s suite levels during Toronto Blue Jays Baseball games and all other non-baseball events.<p><p> <p><p>Responsibilities<p><p>Represent the Toronto Blue Jays & Executive Suites team with professionalism<p><p>Engage in guest-facing game day service, including greeting guests, assisting with ticket support and resolving guest issues<p><p>Provide consistent and superior service in all dealings with guests<p><p>Support game day set-up, such as preparing suites for guests<p><p>Work closely with security and ticketing staff to support a safe, efficient and welcoming entry experience for

greet guests in an upbeat, professional and friendly manner

Assist guests with ticket support and other service resolutions during their entry experience

Correspond with suite catering staff and respond to inquiries about tickets or general stadium information in a positive and efficient manner

Maintain a strong knowledge of the stadium, event details, service processes and available support staff

Must have the ability the make decisions independently in response to service issues or in support of both suite guests and staff

Employ an outgoing, proactive, organized and caring approach in response to all guests

#8217;

Ensuring fans are adhering to COVID-19 health and safety policies and procedures

#160;

Be knowledgeable on the stadium cleaning protocols, assisting with sanitizing high touch areas and bringing larger cleanliness concerns to the attention of the facilities team

#160; “

Ensure application of WE CARE services principles in all interactions with fans

Qualifications

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Arial Narrow', sans-serif";
Up to 2 years of proven customer service and/or related experience is required

Other duties as required

Ability to function in a fast-paced environment and effectively multi-task with attention to detail

