



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Toll Free Fax: (877) 825-7564

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Job Board Posting



Careers.Indigenous.Link

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Senior Manager, Product Operations

Job ID	238161-en_US-6796	
Web Address	https://careers.indigenous.link/viewjob?jobname=238161-en_US-6796	
Company	Rogers	
Location	Brampton, ON	
Date Posted	From: 2021-07-26	To: 2050-01-01
Job	Type: Full-time	Category: Telecommunications

Description

At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment. Because we believe connections unite us, possibilities fuel us, and moments define us. As we grow our team, the well-being of our team members remains our top priority. To ensure the health and safety of our team members, including those in the recruitment process, our team members are temporarily working from home. Rogers is seeking a Senior Manager, Product Operations in the Assisted Channels team. Reporting to the Director, Assisted Channels Product, you will be responsible for enabling new campaign and pricing program in the frontline tools. Typical Responsibilities: Collaborate with Marketing & Pricing to configure frontline tools to support campaigns and rate card updates; Manage configuration changes in the product catalogs to launch new price plans and offers; Validate changes in frontline tools to ensure agents can use offers as intended; Ability to translate strategy and tactics into actions and plans in the context of features with the tool; Enhance existing toolkit to improve flexibility and speed to market; Monitor usage by frontline Support tools used by frontline to help Connected Home and Wireless customers; Qualifications and Technical Skills: Excellent understanding of frontline tools and experiences; Excellent knowledge of connected home and wireless products; Ability to leverage Excel to organize, analyze and manipulate data including pivot tables, etc.; Ability to leverage PowerPoint to present and deliver upon required material / findings; Strong organizational, time management and prioritization skills with ability to meet tight deadlines in a fast-paced environment where priorities change quickly and with minimal notice; Ability to work individually or in a team environment, while possessing strong interpersonal and communication skills; Possess strong problem solving and analytical skills with the ability to identify root problems and recommend solutions accordingly; Very clear, creative, and collaborative written communication skills to effectively socialize direction and expectations to broad audience; Team player who enjoys collaborating with different individuals / teams across the organization; Experience in Scaled Agile (SAFe); Extensive experience with large Telco organizations and proven

track record in managing large and complex Infrastructure programs.

- Highly developed analytic, interpersonal and communication skills to influence and engage colleagues, along with a broad understanding of the businesses they support.
- Effective, well-developed customer service and facilitation skills with excellent organizational, interpersonal, project management and analytical skills required.
- Well-developed influence and negotiation skills to resolve distinct differences of opinion or approach and well-developed written and verbal communication skills, sufficient to convey or present factual and conceptual information on complex issues.
- Developed management/ leadership skills sufficient to lead/motivate and develop others.
- Demonstrated strong vendor interaction and relationship management skills, especially with off-source resources.

Schedule: Full time
Shift: Day
Length of Contract: Not Applicable (Regular Position)
Work Location: 8200 Dixie Rd (341), Brampton, ON
Travel Requirements: Up to 10%
Posting Category/Function: Technology & Information Technology
Requisition ID: 238161
Together, we'll make more possible, and these six shared values guide and define our work:

- Our people are at the heart of our success.
- Our customers come first. They inspire everything we do.
- We do what's right, each and every day.
- We believe in the power of new ideas.
- We work as one team, with one vision.
- We give back to our communities and protect our environment.

What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the [https://performancemanager4.successfactors.com/RCI/Rogers+Inbox+FAQ+April+2019+----+UPDATED_+\(002\).pdf](https://performancemanager4.successfactors.com/RCI/Rogers+Inbox+FAQ+April+2019+----+UPDATED_+(002).pdf); Rogers FAQ.

Posting Notes: Information Technology & Engineering

For more information, visit Rogers for Senior Manager, Product Operations