



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/01

Project Manager, Artificial Intelligence and Machine Learning

Job ID	234702-en_US-3418	
Web Address	https://careers.indigenous.link/viewjob?jobname=234702-en_US-3418	
Company	Bell	
Location	Toronto, ON	
Date Posted	From: 2019-05-21	To: 2050-01-01
Job	Type: Full-time	Category: Miscellaneous

Description

Are you ready to grow your career by taking on a new role at Bell? We always look for qualified internal applicants within our own team to support their development. Bell's forward-thinking Customer Operations team is creating the ultimate service experience for our residential, wireless and small business consumers. We lead strategic development and execution of day-to-day operations, develop tools and processes to drive service enhancements, manage customer loyalty and retention, and leverage big data and artificial intelligence to create intellectual property. If you're passionate, driven and find yourself seeking interesting work, new challenges and continuous learning opportunities, then we want you to join our team. Our Customer Operations team is responsible for strategy, design and delivery of tools and processes to facilitate high performance in customer experience and revenue. Part of the Customer Experience, Design and Delivery (D&D) team, the Specialist will report into the Senior Manager AI & ML. Key Responsibilities:

- Design the strategy and roadmap for Artificial Intelligence / Machine Learning at Bell
- Partner with Business Intelligence teams, IT, and Operations to design and deliver ML/AI based solutions including:
 - Predicting future customer behaviour
 - Triggering proactive corrective action to the network or customer equipment
 - Virtual assistants
- Identify and prioritize key areas of the business where AI and ML solutions can drive significant business benefit.
- End-to-end project ownership from analysis, to strategy design and implementation
- Engage and influence senior leaders through all project phases to ensure alignment and adoption of deliverables
- Stay current with advancing technologies in the AI/ML space and how it's being used in relevant industries

Core Competencies:

- Business acumen; identify opportunity areas and business benefits. Tendency to focus on highest priorities based on ease of implementing and total value delivered.
- Work in a team; work collaboratively with BI, IT and Operations and cultivate/ sustain relationships to successfully deliver solutions
- Critical thinking skills; understand technical constraints and limitations, design solutions accordingly
- Project management skills; ability to deliver in ambiguous or complex situations
- Communication skills; able to deal with multiple levels in the organization, including team members, vendors with an ability to adapt communication style as needed for the audience

Desirable, but not required:

- Bachelor's degree in Business, Engineering, or Mathematics
- Experience with SQL/SAS, or other coding languages
- Bilingualism is an asset (English and French); adequate knowledge of French is required for positions in Quebec.
- Additional Information: Position Type: Management
- Job Status: Regular - Full Time
- Job Location: Canada : Ontario : Don Mills

Application Deadline: 05/22/2019; Please apply directly online to be considered for this role.

Applications through email will not be accepted. At Bell, we don't just accept difference - we celebrate it. We're committed to fostering an inclusive, equitable, and accessible workplace where every team member feels

valued, respected, and supported, and has the opportunity to reach their full potential. We welcome and encourage applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. For a confidential inquiry, simply email your recruiter directly or recruitment@bell.ca to make arrangements. If you have questions regarding accessible employment at Bell please email our Diversity & Inclusion Team at inclusion@bell.ca. Created: Canada, ON, Toronto

Pour plus d'informations, visitez Bell pour Project Manager, Artificial Intelligence and Machine Learning