Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
Toll Free Fax: (877) 825-7564
L9 P23 R4074 HWY 596 - Box 109
Keewatin, ON P0X 1C0

Customer Service Consultant

Job ID   **221646-en_US-2529**

Web Address

https://careers.indigenous.link/viewjob?jobname=221646-en_US-2529

Company	Rogers	
Location	Moncton, NB	
Date Posted	From: 2021-04-20	To: 2050-01-01
Job	Type: Full-time	Category: Telecommunications

Description

<p>At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment.

Because we believe connections unite us, possibilities fuels us, and moments define us.

Wondering what it takes to join our team Click here to try our interactive experience. We recommend that you use Chrome, Safari, Firefox or Internet Explorer 11.37 or above. You can also try it on your mobile device!</p><p>We&#39;re hiring full-time Customer Service Consultants to join our Rogers Moncton&nbsp;Ignite team as of May 25th. In this role, you will be supporting customers with their Ignite&nbsp;products and services.&nbsp;</p><p>At Rogers, we provide world-class service by connecting to our customers, analyzing their needs, and offering customized solutions. If you&#39;re someone who cares about people, builds rapport easily, and is genuinely invested in helping others, you&#39;d be a great fit for our team!</p><p>You are: </p><p>Empathetic &ndash; You are someone who is able to show understanding and relate to the customer</p><p>Outgoing &ndash; You are someone who is friendly and approachable</p><p>Patient &ndash; You are someone who regardless of situation is able to support the customer in a tactful and effective manner</p><p>Genuine &ndash; You are someone who is authentic in your interaction with customers &nbsp;&nbsp;</p><p>You get to: </p>
Connect with Canadians from coast-to-coast
Dig into issues of all shapes and sizes
Promote and recommend the latest products and services to customers
Make customers lives easier by providing them with value-add services
<p>You should have: </p>
A flexible schedule
An ability

to navigate multiple computer systems An ability to think on your feet and deliver your message in a concise manner Expert communication and listening skills <p>As part of the recruitment process, candidates will be required to provide consent for and successfully pass a criminal background check.</p><p>Wondering what it takes to join our team Click&nbsp;here&nbsp;to see where your career will take you!</p><div> </div><div>Schedule: Full time</div><div>Shift: Variable</div><div>Length of Contract: Not Applicable (Regular Position)</div><div>Work Location: 100 Westmorland Street (232), Moncton, NB </div><div>Travel Requirements: None</div><div>Posting Category/Function: Call Centre Operations &amp; Customer Service / Sales</div><div>Requisition ID: 221646</div><div> </div><div>Together, we'll make more possible, and these six shared values guide and define our work:</div><div> </div> Our people are at the heart of our success Our customers come first. They inspire everything we do We do what’s right, each and every day We believe in the power of new ideas We work as one team, with one vision We give back to our communities and protect our environment <div> </div><div><p>What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the Rogers FAQ.</p></div><div> </div><div>Posting Notes: Call Centre || Canada (CA) || NB || Moncton || [[mfield2]] ||</div><p> </p>

For more information, visit Rogers for Customer Service Consultant