



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/07

Sr. Manager, Data Science, Customer Data

Job ID	205635-en_US-9544
Web Address	https://careers.indigenous.link/viewjob?jobname=205635-en_US-9544
Company	Rogers
Location	Toronto, ON
Date Posted	From: 2021-01-18 To: 2050-01-01
Job	Type: Full-time Category: Telecommunications

Description

Come play a key role in building the future of Sports & Media! Everyone wants to be part of a transformational team, and that's exactly what we're building at Rogers Sports & Media. A team that innovates and a team that wins. At Rogers Sports & Media we are committed to creating and growing teams that are digital-first, fast-moving and bold-thinking and are focused on delivering impact with everything they do. Our impressive collection of assets includes media properties, sports teams, sports events & production, venues, e-commerce platforms and a close connection with our Connected Home and Wireless team. Collectively, we touch 30 million of Canadians every month! Not only is our business strong, but so is our culture. We genuinely care about each other and working in an environment that allows each of us to bring our best authentic selves to work. That starts with our firm commitment to a diverse, inclusive and safe workplace. We're also dedicated to giving back by using our media megaphone to help Canadians who need it most. Our team is All IN on diversity and inclusion; find out more at <https://www.allinforequity.ca/> As we grow our team, the well-being of our team members remains our top priority. To ensure the health and safety of our team members, including those in the recruitment process, our team members are working from home, and are equipped to do so safely and efficiently. Are you up for the challenge and the fun? If so, consider the following opportunity! We're looking for a Sr. Manager, Data Science, Customer Data, as part of the Rogers Sports & Media data team, to lead the continuous evolution of our data-driven media platforms to deliver on highly engaging, personalized customer experience to support our advertising and subscription business. As an experienced data science leader, you will lead the team in using classic predictive analytics as well as new machine learning approaches to innovate in developing and evolving a data-driven, people-based unified customer graph. The effort will be focused on customer engagement; enhancing audience segmentation & targeting, optimizing advertising and marketing solutions, and delivering superior analytics, measurement and insights reporting. What you will do:

- Own the development of data science strategy and roadmap to build a unified customer identity graph to power data-driven media platforms that enhance customer engagement, enables personalization and ultimately drives incremental business growth.
- Lead data science and analytics team in using advanced machine learning techniques to develop new predictive and prescriptive models that lead to robust final production-grade solutions in areas of customer segmentation; optimization, attribution and insights reporting and measurement.
- Design and execute a detailed data roadmap plan to understand and connect large volumes of 1st party and 3rd party data sets, manage data transformation, deliver on advanced data modeling process, as well as ongoing performance optimization.
- Design and execute experiments (e.g., A/A, A/B, multivariate tests) to assist our Product teams in developing engaging products.
- Collaborate with the data product, customer data platform, and business teams to align on business objectives, requirements and performance measurement.
- Work in conjunction with IT enterprise data teams to on all necessary data collection and transformation functions required to support the data science process.
- Stay up to date on industry trends in data, media and customer engagement areas and lead experimentation of new emerging ideas.

What you will bring:

- Advanced data science experience in statistical programming; e.g. Python, R, Scala, database analytics tools; e.g. SQL, and machine learning frameworks, technologies, and platforms; e.g. Databricks, Azure ML, AWS SageMaker, etc., as well as big data cloud environments, e.g. Azure, AWS.
- Strong understanding of customer data and various techniques in identifying customers from multiple channels and systems, leveraging deterministic and probabilistic algorithms, de-duplication, consolidation and splitting customer records.
- Strong experience in data-driven marketing or advertising fields with focus on customer segmentation and measurement.
- Exposure to marketing tech is strongly preferred; digital analytics platforms; e.g. Adobe Analytics, Google Analytics, etc.), ad serving platforms, audience segmentation and Data Management Platform; e.g. Adobe Audience Manager, or Customer Data Platforms.
- Experience with Reporting and Visualization tools is strongly preferred; e.g. Tableau, Domo.
- Strong analytical and problem-solving skills as well as flexible to adjust to evolving business needs and work effectively in cross-functional teams.
- Superior communication skills; ability to understand objectives, lead business and technical discussion and communicate effectively.
- Passionate about new ideas and emerging market trends.

Here's what you can expect in return:

- A competitive salary and benefits that include access to our Employee Share Accumulation Program, Retirement Benefits and a variety of other perks including 50% off Rogers services and Blue Jays tickets.
- A manager who deeply cares about your development and long-term career at Rogers.
- A team that trusts and wants to win together.
- Smart and accomplished colleagues who are focused on both the "what" and the "how".
- Flexibility to work from home even after the pandemic ends.
- Your choice of hardware and software (iPhone or Android/Mac or PC etc.).

As we grow our team, the well-being of our team members remains our top priority. To ensure the health and safety of our team members, including those in the recruitment process, our team members are working from home, and are equipped to do so safely and efficiently. Not from the city? No problem! Rogers invites candidates to apply no matter where you are located, as you will be working remotely.

What makes

us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the[https://performancemanager4.successfactors.com/RCI/Rogers+Inbox+FAQ+April+2019+----+UPDATED_+\(002\).pdf](https://performancemanager4.successfactors.com/RCI/Rogers+Inbox+FAQ+April+2019+----+UPDATED_+(002).pdf) Rogers FAQ

Schedule:	Full time
Shift:	Day
Length of Contract:	Not Applicable (Regular Position)
Work Location:	1 Mount Pleasant (083), Toronto, ON
Travel Requirements:	None
Posting Category/Function:	Reporting and Analytics & Analyst
Requisition ID:	205635
Posting Notes:	Media

For more information, visit Rogers for Sr. Manager, Data Science, Customer Data