



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:  
Toll Free Phone: (866) 225-9067  
Toll Free Fax: (877) 825-7564  
L9 P23 R4074 HWY 596 - Box 109  
Keewatin, ON P0X 1C0

# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

## Team Lead

<b>Job ID</b>	<b>19-A6-86-7F-C2-99</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=19-A6-86-7F-C2-99">https://careers.indigenous.link/viewjob?jobname=19-A6-86-7F-C2-99</a>	
<b>Company</b>	Agilec	
<b>Location</b>	Ajax, Ontario	
<b>Date Posted</b>	From: 2021-05-05	To: 2021-05-21
<b>Job</b>	Type: Full-time	Category: Human Resources
<b>Languages</b>	English	

### Description

Role Summary:

The Team Leader provides support and leadership in a self-directed work environment ensuring that customer and Agilec requirements are exceeded.

Responsibilities and Duties:

- Provides effective team leadership by fostering an environment where everyone contributes to continuous innovation and improvement
- Participates in interviewing, hiring, orienting, and training team members
- Collaborates with the Project Coordinator to support effective service delivery while meeting customer and organizational requirements
- Participates in front-line duties as necessary
- Coaches team members to reach optimal performance
- Identifies and resolves customer service issues in keeping with established Agilec practices including the Customer Service Charter and complaint resolution process
- Participates in community and business groups to maintain current knowledge of labour markets and uncover business growth initiatives
- Additional responsibilities and duties as required

Education:

- Completed undergraduate degree in relevant field from a recognized Canadian Institute, or its equivalent
- Relevant certification in one of the following: CVRP, RTWDM, RVP, or CCDP an asset
- Training through the International Coach Federation, an asset

Experience:

- Demonstrated experience providing support to a multi-project team, overseeing all aspects of team performance and development
- Proficient in coaching methodologies to lead teams and implement change
- Minimum three years' experience required in employment services, vocational rehabilitation, or related field
- Tracking, monitoring, understanding, and analyzing data for continuous improvement
- Business development and/or proposal writing

Knowledge:

- Intermediate understanding of computer software, networks, hardware, and office equipment
- Knowledge of the local and provincial labour markets
- Knowledge of community and government resources available to clients
- General knowledge of Employment and Human Resources Legislation and practices considered an asset
- French language an asset

Hours and Duration:

- 40 Hours per week (subject to change).
- Hours of Operation: Monday to Friday 8:30 a.m. until 4:30 p.m. and Wednesday until 7:00 p.m.

Travel:

- Will be required to travel within or outside of regular working hours to meetings and community events, training, seminars, or to work in other locations
- If use of personal auto is required at any time, then valid driver's license is required; supplemental business insurance may be required

Hourly Rate: Team Leader pay scale applies

### Credentials

Valid driver's license

### How to Apply

Please submit a cover letter and resume by e-mail to the attention of Stacey O'Halloran, Project Coordinator at [jobs@agilec.ca](mailto:jobs@agilec.ca).

Important: Please include TL < your last name > Ajax in the subject line of your email.

Closing Date: May 21, 2021 at noon

Agilec welcomes and encourages applications from people with disabilities. We accommodate disabilities during the selection process.

We thank you for your interest, but only candidates selected for an interview will be contacted.