



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce Canadian Indigenous Job Seekers to a new approach to job searching. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Canadian Indigenous Peoples with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
Toll Free Fax: (877) 825-7564
17 – 2595 Main Street
Winnipeg, MB R2V 4W3
Subsidiary Offices:

Kenora • Midland • Ottawa • London • Sandy Lake • Calgary

Job Board Posting



Careers.Indigenous.Link

Date Printed: 2019/05/21

IT Client Relations Analyst

Job ID 18-968-07-091-5555
Web Address <https://careers.indigenous.link/viewjob?jobname=18-968-07-091-5555>
Company CSIS
Location Ottawa, Ontario
Date Posted From: 2018-07-23 To: 2050-01-01

Description

Closing Date 2019-07-03 Reference Number 18-968-07-091 Job Category Entry Level Who Can Apply Canadian Citizens Location
Ottawa, Ontario Salary Range \$69,350 - \$84,360 \$61,380 - \$74,670 Status Indeterminate (permanent) or term - 1 year Language Requirement
Bilingual Non-imperative (BBB/BBB) Job Summary Client Relations/IT Analyst job functions may include one or
more of the following responsibilities: Liaise with clients (including senior management and executive), partners and external vendors to resolve
issues and recommend next steps. Support, design, develop, enhance, and implement computer application systems and programs. Evaluate the
performance of existing computer systems, plan and direct upgrades and improvements, troubleshoot problems / test and resolve issues. Coordinate
problem diagnostics, root cause analysis, and implementation of problem resolution with IT technical teams. Provide recommendations to enhance IT
systems and services. Ensure the integrity, stability, and availability of IT services by maintaining, monitoring, implementing, and supporting all
systems and processes provided and supported by IT. Promote and maintain IT knowledge transfer through regular reporting on results of completed
work. Verify and validate technology solutions and services prior to deployment by leveraging industry best practices, historical information,
experience, tools, and processes. Maintain knowledge and use of technical corporate services by researching and keeping abreast of the latest
developments in technology. Education Undergraduate or Masters degree and one (1) year of related experience
Technologist diploma or a Professional technologist equivalency designation and two (2) years of related experience Fields of study: Computer
science, electrical/electronics engineering, network security, telecommunications. The educational program must be from an accredited learning
institution recognized in Canada. Note: Any higher level of education could be recognized as experience. Experience
Relevant experience is defined as providing IT services in one or more of the following areas: IT Systems and Applications Support, Hardware and
Software maintenance and support, ITIL best practices implementation. Competencies Interpersonal Skills
Organizational Skills / Multitasking Adaptability Problem Solving Analytical Skills Conditions of Employment N/A
Notes This position is designated CS, therefore the employee may be eligible for a terminable allowance of 4% of the
annual salary. Some relocation expenses may be reimbursed. Reference Links Security Requirements
Candidates must be eligible to receive an Enhanced Top Secret security clearance. The process involves a security interview, a polygraph, and
a background investigation that includes credit and financial verifications. The use of illegal drugs is a criminal offense. Drug use is an important factor
considered in your reliability and suitability assessment during the selection process. Therefore it is important not to use any illegal drugs from the time
you submit your application. Others We thank all applicants for their interest in CSIS. However, only those who are
selected for further consideration will be contacted. For more information, visit CSIS for IT Client Relations Analyst