



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce Canadian Indigenous Job Seekers to a new approach to job searching. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Canadian Indigenous Peoples with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Toll Free Fax: (877) 825-7564

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Subsidiary Offices:

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# Job Board Posting



Careers.Indigenous.Link

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## Network Operations Center Analyst

**Job ID** 18- 968-07-037-5932  
**Web Address** [https://careers.indigenous.link/viewjob?jobname=18- 968-07-037-5932](https://careers.indigenous.link/viewjob?jobname=18-968-07-037-5932)  
**Company** CSIS  
**Location** Ottawa, Ontario  
**Date Posted** From: 2018-06-26 To: 2050-01-01

### Description

Closing Date 2019-07-03 Reference Number 18- 968-07-037 Job Category Experienced Who Can Apply Canadian Citizens Location Ottawa, Ontario Salary Range \$69,350 - \$84,360 \$61,380 - \$74,670 Status Indeterminate (permanent) or Term - 1 year Language Requirement Various Job Summary

The Network Operations Center unit is responsible to provide centralized monitoring for all IT networks, systems and applications. This includes providing necessary analysis to respond to tier one support to back-end equipment of the monitored network, systems and applications. We also coordinate and distribute the availability / on-call lists during both non activation and operational activation level periods. The Network Operations Center Analyst is responsible for the maintenance and support of IT networks: Ensure the integrity, stability, and availability of IT networks by maintaining, monitoring, implementing, and supporting all networks provided and supported by IT. Promote and maintain good IT knowledge transfer by generating regular reports that document results of completed work. Troubleshoot and resolve problems by investigating, analyzing, and collecting information. Liaise with partners and external vendors to maintain a currency of the IT marketplace, evaluate hardware and software solutions, and resolve problems. Provide service to clients by analysing their needs, responding to their queries/requests and providing guidance and familiarization with the available information technology services. Analyse performance of the computing and telecommunications infrastructure, identify problem patterns and make recommendations to improve the reliability and maintainability of the infrastructure. Liaise with other areas to provide support and technical expertise, and resolve IT networks related issues. Verify and validate technology services prior to deployment by leveraging industry best practices, historical information, experience, tools, and processes. Maintain knowledge and use of technical corporate services by researching and keeping abreast of the latest developments in technology.

**Education** Undergraduate or Masters degree and one (1) year of related experience Technologist diploma or a Professional technologist equivalency designation and two (2) years of related experience Fields of study: Computer science, electrical, electronics, network security, telecommunications, or engineering. The educational program must be from an accredited learning institution recognized in Canada. Note: Any higher level of education could be recognized as experience.

**Experience** Relevant experience is defined as experience in the management of computing and telecommunication networks, including their security (both hardware (such as Avaya switches) and software (such as Cisco IOS and Nortel IOS)). Candidates must also possess: Experience with network trouble shooting and monitoring. Experience in helpdesk and first level support and performing first level diagnosis on networks and escalating to appropriate technical teams.

Preference may be given to candidates who have completed a Cisco Certified Network Administrator (CCNA), Microsoft Certified System Administrator (MCSA), Microsoft Certified System Engineer (MCSE) or Microsoft Certified IT Professional (MCITP).

**Competencies** Adaptability Interpersonal skills  
**Organizational skills / multitasking Problem Solving Analytical skills** Conditions of Employment

24/7 shift work environment - candidates must accept working on a rotating shift schedule.

**Notes** Various language requirements: English Essential (EE/AE) Bilingual Imperative (BBB/BBB) Bilingual Non-Imperative (BBB/BBB) For bilingual imperative positions, offers will be made to qualified candidates who meet the linguistic requirements. For bilingual non-imperative positions, offers will be conditional upon meeting the linguistic requirements within two (2) years of appointment. This position is designated CS; therefore, the employee may be eligible for a terminable allowance of 4% of the annual salary. Some relocation expenses may be reimbursed.

**Reference Links** **Security Requirements**

Candidates must be eligible to receive an Enhanced Top Secret security clearance. The process involves a security interview, a polygraph, and a background investigation that includes credit and financial verifications. The use of illegal drugs is a criminal offense. Drug use is an important factor considered in your reliability and suitability assessment during the selection process. Therefore it is important not to use any illegal drugs from the time you submit your application.

Others We thank all applicants for their interest in CSIS.

However, only those who are selected for further consideration will be contacted. For more information, visit CSIS for Network Operations Center Analyst