



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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# Job Board Posting



Careers.Indigenous.Link

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## Customer Experience Analyst (Service)

Job ID	1651-9352	
Web Address	<a href="https://careers.indigenous.link/viewjob?jobname=1651-9352">https://careers.indigenous.link/viewjob?jobname=1651-9352</a>	
Company	Hyundai	
Location	Markham, ON	
Date Posted	From: 2021-06-16	To: 2050-01-01
Job	Type: Full-time	Category: Transportation

### Description

**POSITION OVERVIEW**The overall purpose of this role is to provide specific, actionable recommendations to drive Hyundai's customer experience and ultimately improve customer retention while reducing customer concerns. The successful candidate will do this by analyzing multi-channel customer sentiments, industry trends, and dealer network top performers.**KEY ACCOUNTABILITIES** &#8226; Recommend actionable KPIs to improve overall NPS and Customer Retention&#8226; Manage day to day relationships with CX vendors:&#160;&#160;&#160;&#160;&#160; ...

Req #269

For more information, visit Hyundai for Customer Experience Analyst (Service)