



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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# Job Board Posting



Careers.Indigenous.Link

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## Senior Manager QA & Production Support

**Job ID** 154031-en\_US-7788

**Web Address**

[https://careers.indigenous.link/viewjob?jobname=154031-en\\_US-7788](https://careers.indigenous.link/viewjob?jobname=154031-en_US-7788)

**Company** Scotiabank

**Location** Toronto, ON

**Date Posted** From: 2022-07-04

To: 2050-01-01

**Job** Type: Full-time

Category: Finance

**Description**

Requisition ID: 154031

Join a purpose driven winning team, committed to results, in an inclusive and high-performing culture. Title: Senior Manager QA and Production Support

**The Team:**

The Customer Experience Technology team mandate is to business to provide the best solutions for the branch network across International Banking. Our team is on charge of Sales Platform the CRM for International Banking.

**The Role:**

The Senior Manager Development is responsible to:

- Manage a team of IT professionals to provide technology guidance, project delivery and product support for these applications. The incumbent will have at least 10 years of progressive IT experience, preferable to the financial industry, the ability to manage a team of technology focused staff and the ability to manage multiple projects concurrently.
- The incumbent should also have a strong Project Management & Technical Support background. To lead the team, the individual must thrive on challenge, be proactive and dynamic, and demonstrate initiative and eagerness to learn.

**Is this role right for you**

The Delivery Manager Specialist is accountable for the following:

- &#8226; Manage the team (Direct and indirect reports) in area of project scheduling, technical direction, future planning and standard development practices.

- &#8226; Ensure proper support procedures and processes are in place to support the various existing production systems.

- &#8226; Negotiate IT project requirements such as scope, schedule, cost, resources, integration, change, quality, etc&#8230;

- &#8226; Manage communication with all area of the enterprise that impact scope, schedule, budget, risk & resources

&#8226; Build strong working relationship with peers within business lines and partner

&#8226; Participate in budgeting processes for department

&#8226; Establish and champion quality improvement activities for the department

&#8226; Accountable for managing assigned project and department budgets

&#8226; Participate in vendor product assessment and selection

&#8226; Meeting scheduled milestones to ensure project objectives are met in a timely manner and are in compliance with the IT technology Roadmap as well as other Bank's standards and/or external regulatory standards such as SOX

&#8226; Manage the department and project recruitment, retention and staff performance.

&#8226; The incumbent is guided by Bank policy and receives general direction from the Director or VP.

Do you have the skills that will enable you to succeed in this role

- Exceptional written and oral communication skills
- Strong project management skills, able to multi-task and manage concurrent projects
- Strong leadership, mentoring, coaching and motivational skills.
- Strong and demonstrated ability to build lasting relationships with key stakeholders
- Strong vendor management skills, experience in negotiating contractual terms and managing offshore development teams.
- Disciplined in development methodology and familiar with software development technologies and concepts
- Excellent problem solving skills have vision and innovative approach to computer based solutions and ability to convey these ideas.
- Must be flexible to adapt to a dynamic environment, make quick and sound decisions under pressure.
- Must be reliable, pro-active, results-oriented, customer-focused and attentive to details
- Past experience leading/supervising teams of 10 or more, ability to motivate staff
- Excellent time management and organizational skills in order to deliver projects in a timely manner and deal with conflicting priorities and tight deadlines.
- Post graduate degree in computer science, business, math or engineering related discipline is desirable, along with 8-10 years of practical experience.
- Bilingual English/Spanish

What's in it for you

- &#8226; We have an inclusive and collaborative working environment that encourages creativity, curiosity, and celebrates success!
- &#8226; We provide you with the tools and technology needed to create beautiful customer experiences
- &#8226; You'll get to work with and learn from diverse industry leaders, who have hailed from top technology companies around the world
- &#8226; Dress codes don't apply here, being comfortable does
- &#8226; Onsite cafeteria
- &#8226; We offer a competitive total rewards package that includes a base salary, a performance bonus, company matching programs (on pension & profit sharing), generous vacation, personal

& sick days, personal development funding, maternity leave top-up, parental leave and much more.

#### The Workplace

• We are technology partners who help the business transform how our employees around the world work

• We have an inclusive and collaborative working environment that encourages creativity, curiosity, and celebrates success!

• You'll get to work with and learn from diverse industry leaders, who have hailed from top technology companies around the world

• We foster an environment of innovation and continuous learning

• We care about our people, allowing them to design how they work to deliver amazing results

• We offer a competitive total rewards package, including a performance bonus, company matching programs (on pension & profit sharing), and generous vacation

#### Scotiabank

As Canada's International Bank, we are a diverse and global team. We speak more than 100 languages with backgrounds from more than 120 countries. We value the unique skills and experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. If you require accommodation (including, but not limited to, an accessible interview site, alternate format documents, ASL Interpreter, or Assistive Technology) during the recruitment and selection process, please let our Recruitment team know. If you require technical assistance please click [here](#). Candidates must apply directly online to be considered for this role. We thank all applicants for their interest in a career at Scotiabank; however, only those candidates who are selected for an interview will be contacted.

#### Is this Role not the Exact fit

Sign up to stay in touch; we'll let you know when we have new positions on the team.  
#scotiatechnologyLocation(s): Canada : Ontario : Scarborough

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets.

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For more information, visit [Scotiabank for Senior Manager QA & Production Support](#)