



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/19

Customer Contact Centre Associate- Everyday Banking-1900022910

Job ID 15-4A-B9-0E-91-3E

Web Address

<https://careers.indigenous.link/viewjob?jobname=15-4A-B9-0E-91-3E>

Company BMO Financial Group

Location Mississauga, Ontario

Date Posted From: 2019-11-29 To: 2019-12-29

Job Type: Full-time Category: Finance

Languages See Job Description

Description

Launch your career in financial services by joining our all-star team of customer experience professionals in Mississauga. As a BMO Customer Contact Centre Associate, your passion for providing meaningful advice-based interactions with customers will ensure successful outcomes for both our customers and your career. We know youâ€™ve got a lot to offer, and so do we. That's why we're looking for people like you to join our team as we continue to strive for excellence.

As a Customer Contact Centre Associate, hereâ€™s what you will do:

â€¢ Act as a first line of contact and trusted consultant to our customers

â€¢ Understand our customers' needs and recommend the right products and services to meet them

â€¢ Use your critical thinking skills to remain solution-focused and recognize the big picture

â€¢ Identify opportunities to help our customers and grow our business

â€¢ Understands and identifies and makes referrals to other business groups as needed.

â€¢ Maintains current knowledge of personal banking and credit card industries, practices, and trends and integrates into customer conversations in a professional manner.

â€¢ Start your career journey that will allow you to build incredible foundational knowledge, skills and experiences

Work with us to grow your career with a wide range of opportunities

At BMO Financial Group, the customer is at the centre of everything we do, and weâ€™re intent on being the best andâ€”onlyâ€”option in their eyes. In this role youâ€™ll get to experience world-class training to prepare you for your role, as well as ongoing coaching to help ensure you are confident and successful every step of the way. While you help our customers achieve their personal goals, we support you in achieving your professional goals. Your ideas will be heard and your potential will be recognized. We know youâ€™ll feel welcome and part of an amazing team from day one!

Want to learn more Find out what our employees love about working here

Contact Centre Day in the Life Video

Qualifications

What makes you a great fit:

• You have a passion for customer service

• You have a positive, enthusiastic attitude, with strong people skills

• You have the ability to multi-task, with above-average technical skills

• You are flexible to work a variety of shifts between 6:30am to midnight, including mandatory training that lasts up to 12 weeks

Who can apply and how

• In order to apply, current post-secondary student or recent grad available January 2020. Please follow the link and have a copy of your resume, cover letter and official transcript ready.

• If you are selected, you will be contacted by a member of the Campus Recruitment team or career centre to discuss your qualifications and potential fit for the role. If you are not successful in the application process, you will be notified.

At BMO we have a shared purpose; we put the customer at the centre of everything we do – helping people is in our DNA. For 200 years we have thought about the future – the future of our customers, our communities and our people. We help our customers and our communities by working together, innovating and pushing boundaries to bring them our very best every day. Together we’re changing the way people think about a bank.

As a member of the BMO team you are valued, respected and heard, and you have more ways to grow and make an impact. We strive to help you make an impact from day one – for yourself and our customers. We’ll support you with the tools and resources you need to reach new milestones, as you help our customers reach theirs. From in-depth training and coaching, to manager support and network-building opportunities, we’ll help you gain valuable experience, and broaden your skillset.

To find out more visit us at <https://bmocareers.com>.

How to Apply

To submit your application for this job, please go to:

https://bmo.taleo.net/careersection/privcareer_jobdescription/jobdetail.ftljob=1900022910&lang=en_GB

BMO is committed to an inclusive, equitable and accessible workplace. By learning from each other’s differences, we gain strength through our people and our perspectives.

Accommodations are available on request for candidates taking part in all aspects of the selection process.