



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

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# Job Board Posting



Careers.Indigenous.Link

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## Scotia iTrade, Investment Associate - Toronto/Ottawa

**Job ID** 149514-en\_US-3403

**Web Address**

[https://careers.indigenous.link/viewjob?jobname=149514-en\\_US-3403](https://careers.indigenous.link/viewjob?jobname=149514-en_US-3403)

**Company** Scotiabank

**Location** Ottawa, ON

**Date Posted** From: 2022-05-17

To: 2050-01-01

**Job** Type: Full-time

Category: Finance

**Description**

Requisition ID: 149514

Join a purpose driven winning team, committed to results, in an inclusive and high-performing culture. Scotia iTRADE is a top Canadian brokerage committed to helping investors achieve their goals through exceptional service, unique educational tools and resources, and a personalized digital experience. Joining the Scotia iTrade Contact Centre means working in a fast-paced and rewarding environment, supporting our clients through inbound and outbound calls. Our focus on training and professional development will support you as you build your career with Scotiabank. Scotiabank is committed to being the institution of choice in the financial sector, providing superior products and services and being a good corporate citizen to the benefit of our clients, shareholders, and employees. We are driven by our four core values: respect, integrity, passion, and accountability and we implement them into everything that we do.

As the Investment Associate, you are the primary point of contact for high net worth clients, making you an important ambassador for Scotia iTRADE. You will provide specialized knowledge regarding new accounts, transfers, trading, as well as our full range of product/service offerings. You will also be a proactive promoter of iTRADE's client-focused culture by providing high quality customer service. Is this role right for you In this role you will:

- Assist high net worth client inquiries while delivering memorable service
- Use discretion and problem solving to own the client experience
- Contribute to optimal functionality by adhering to goals, policies, and procedures
- Provide personalized solutions by recognizing value add solutions consistently
- Facilitate a culture of passion, accountability, and collaboration by being an active member of your team

Do you have the requirements for the role We'd love to work with you if you have:

- Successfully completed the following: Canadian Securities Course (CSC), Conduct Practice Handbook (CPH) and Derivatives Funds and Options License (DFOL) licenses
- Have 1-2 years of prior work experience in a brokerage or Contact Centre
- Have a broad knowledge of investment products and the procedures related to securities settlement

- Are results-oriented with the ability to work in a fast-paced environment with volumes dictated by market trends, client demands, and seasonal peaks
- Have impeccable written and verbal English to ensure cooperative working relationships with clients
- Are proficient with time-management and prioritization skills in order to ensure optimum service levels
- Have a positive attitude and excitement regarding learning new tasks and skills in order to keep up with changing environments/duties
- Post-secondary education in Commerce/Business, or Financial Planning is preferred
- Banking knowledge and/or experience is an asset

#### Employment Details:

We value employee training and development. Our 4 week training program will run Monday-Friday from 9 am - 5 pm to support your success in the role. Work Hours The Scotia iTRADE Contact Centre is open 8 am - 8 pm Monday to Friday. Due to the nature of a contact centre environment, flexibility to work evening shifts is required. This role can be located in either Toronto or Montreal Location(s): Canada : Ontario : Ottawa || Canada : Ontario : Toronto

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets.

At Scotiabank, we value the unique skills and experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. If you require accommodation (including, but not limited to, an accessible interview site, alternate format documents, ASL Interpreter, or Assistive Technology) during the recruitment and selection process, please let our Recruitment team know. If you require technical assistance, please click [here](#). Candidates must apply directly online to be considered for this role. We thank all applicants for their interest in a career at Scotiabank; however, only those candidates who are selected for an interview will be contacted.

For more information, visit [Scotiabank for Scotia iTrade, Investment Associate - Toronto/Ottawa](#)