Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Job Board Posting

Careers.Indigenous.Link

Date Printed: 2024/03/28

Customer Experience Associate (15 Hours)

Job ID	**0B-00-97-0D-9E-1F**	
Web Address	https://careers.indigenous.link/viewjob?jobname=0B-00-97-0D-9E-1F	
Company	Scotiabank	
Location	Carling & Kirkwood, Ottawa,, Ontario	
Date Posted	From: 2022-08-24	To: 2023-02-20
Job	Type: Part-time	Category: Service Sector
Languages	English	

Description

As a Customer Experience Associate, you are the face, character and heart of our branches. Scotiabank is a place where we put our customers first, and our priority is to help them achieve their financial goals.

Our Customer Experience Associates are people-centric and connect with customers in a relatable way. As an essential member of the Canadian Banking Branch network, the focus is to provide exceptional service throughout the customer's journey by:

-Taking a proactive approach to discovering our customer's needs and listening to understand what they are asking for

-Processing day to day transactions

-Nurturing rich, long-standing relationships

-Contributing to the Branch's targets by identifying and fulfilling simple sales opportunities

-Being a technology expert and sharing your knowledge by introducing clients to our mobile banking applications and assisting them to better manage their banking needs

Is this role right for you In this role you will:

-Build strong customer relationships and deliver excellent customer service

-Uncover and solve customers' needs

-Explain complicated concepts simply

-Demonstrate success in a target-based performance environment, as well as contribute positively to a team-oriented work environment

-Demonstrate an eagerness to learn and determination to succeed

Do you have the skills that will enable you to succeed in this role - We'd love to work with you if you:

-Have proven customer service skills through work or community involvement

-Are willing to assist in a professional, friendly and efficient manner

-Are available to work a flexible schedule

-Are comfortable in simple sales situations

-Have strong technical skills and the ability to promote digital and self-service banking options to our customers

What's in it for you

-The opportunity to join a forward-thinking organization surrounded by a collaborative team of innovative thinkers

-A rewarding career path with diverse opportunities for professional development

-Internal training to support your career growth and enhance your skills

-An organization committed to making a difference in our communities - for you and our customers

-You can expect to be recognized and rewarded for high-performance. You'll be supported by leadership through meaningful development conversations that enable faster advancement and internal training to support your growth and development.

-A competitive compensation and benefits package

How to Apply

Click "Apply Now"