



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/07/27

Senior Manager, Communications

Job ID	odMVsfw6-14469-3714	
Web Address	https://careers.indigenous.link/viewjob?jobname=odMVsfw6-14469-3714	
Company	EPCOR	
Location	Edmonton, Alberta	
Date Posted	From: 2024-04-23	To: 2050-01-01
Job	Type: Full-time	Category: Utilities

Description

Highlights of the job

We are hiring a team member for a full-time permanent position working out of Edmonton, AB. EPCOR's award-winning Communications & Public Engagement team is evolving. As we take exciting steps to build our brand and push into new spaces, we're looking for great people to help us achieve EPCOR's vision through best-in-class communications, engagement, marketing and leadership. Our Senior Managers of Operational Communications are responsible for creating, leading and executing strategic external and internal communications that support our operating businesses achieve business unit and corporate results. These roles are also accountable for drawing on knowledge and expertise in 24x7 operations and crisis communications, issues management, emergency response, and customer experience. The successful candidate for this role will support the Electricity business unit. The opportunity exists for an experienced and dynamic leader to get engaged at a time when we're driving exciting priorities related to organizational culture and customer experience, both critical as we respond to a changing industry landscape and build the grid of the future. What you'd be responsible for

Leader and Coach As Senior Manager, you are responsible for leading, coaching and developing a team of professionals. An "all in" team player, you're a great listener, and someone who understands that differing views lead to better solutions. You inspire people to do their best work, give them opportunities to learn and grow, and motivate them by showing how their work fits into the big picture.

Focused on Results A strategic thinker, you lead plans that contribute to the business unit's overarching goals, meet budget and regulatory requirements and drive measurable and sustained results. You remain focused on continuous improvement and recognize opportunities where communications can add value to operations. Overall, everything your team does aligns with business unit, commercial and corporate efforts to build EPCOR's brand, reputation and relationships.

Engaging Stakeholders & Customers You understand what a great customer experience is. Your roadmap to get there reflects deep operational knowledge and employs strategies to enhance current customer interactions, working with other areas of the Communications & Public Engagement team. The actions you take are backed up by research that informs customer-facing strategies, achieve customer satisfaction and contribute to EPCOR's reputation.

Best-in-Class Communications You place an unwavering eye on high performance. You and your team excel at strategy, planning and execution in the areas of employee and external communications. You are the lead communications strategist for your business unit's executive team, and can represent the organization to a wide-range of external stakeholders and audiences.

On the employee side, you play a lead role in your business unit's employee communications, engagement initiatives and culture building. Your team delivers communications that reflect the tone and intent of EPCOR's employer brand, across print, web, social and other digital channels. You value relationships, and the ones you and your team build with your leaders, other business unit and corporate teams to achieve goals are key to your success.

What's required to be successful

Bachelor's degree with preference to an education in Public Relations, Communications, or Marketing from a recognized post-secondary institution. A general business degree or liberal arts education, or a diploma level education combined with relevant work experience, is also appropriate. At least 10 to 15 years of customer communications, employee communications, public engagement, media relations, and marketing are the primary relevant work experiences. A track record that reflects an ability to build strong and collaborative relationships and to empower and mentor team members to success. Experience in operations communications and issues management within a complex organization, along with proven success leading a cross-functional team and influencing across organizational boundaries. Understanding of the

Edmonton and Alberta stakeholder environment and regulatory bodies Knowledge about creating budgets, with an understanding of financial reports and an ability to track and perform to regulatory reporting requirements Demonstrated success in delivering, effective, measureable communications programs leveraging traditional and digital tools, and creating a positive work culture

Other important facts about this job

Jurisdiction: MGMT Hours of work: 80 hours biweekly Application deadline: May 5, 2024 Learn more about Working at EPCOR! Follow us on LinkedIn, Twitter, Glassdoor or Facebook! #LI-TA2 Please note the following information: A requirement of working for EPCOR is that you are at least 18 years of age and legally entitled to work in Canada. (A copy of a valid work permit may be required.) If you are considered for the position, clearance on all applicable background checks (which may include criminal, identity, educational, and/or credit) and professional reference checks is required. Some EPCOR positions require an enhanced level of background assessment, which is dictated by law. These positions require advanced criminal record checks that must also be conducted from time to time after commencement of employment. A technical/practical assessment may be administered during the selection process and this exercise will be used as a part of the selection criterion. To meet the physical demands required of some positions, candidates must be in good physical condition and willing to work in all weather conditions. Clearance on pre-placement medical and drug and alcohol testing may be required.

Â

For more information, visit EPCOR for Senior Manager, Communications