



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/06/30

## Senior Manager, Analytical Operations

<b>Job ID</b>	oYmXtfwu-14612-6126	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=oYmXtfwu-14612-6126">https://careers.indigenous.link/viewjob?jobname=oYmXtfwu-14612-6126</a>	
<b>Company</b>	EPCOR	
<b>Location</b>	Edmonton, Alberta	
<b>Date Posted</b>	From: 2024-06-13	To: 2050-01-01
<b>Job</b>	Type: Full-time	Category: Utilities

### Description

Highlights of the job We are hiring a Senior Manager of Analytical Operations working out of our Rossdale Water Treatment Plant (WTP). This position is responsible for the performance of integrated water and wastewater laboratories, in alignment with all applicable standards. This includes confirming EPCOR is adequately accredited and has an appropriate quality assurance program, including up to date, detailed procedures and business workflows. Your accountabilities would include delivering efficient laboratory operations, customer services and a robust quality management system. The position also provides internal expertise and direction to all areas of the business around public health policy and decisions. We are looking for someone who can bring at least ten years' experience in a combination of water utility, regulatory, analytical laboratory, and information technology roles with advanced knowledge of public health and environmental risk management frameworks. Additionally, we are looking for an experienced leader who can develop talent, lead a highly skilled team of laboratory specialists, and provide coaching and support.

What you'd be responsible for

- Planning
  - Developing an operational plan that translates the organization's strategy into executable objectives (1-2 years).
  - Defining clear priorities and actions for the upcoming annual work plan.
  - Anticipating longer-term issues, challenges, and opportunities.
  - Ensuring integration and alignment with other business plans.
  - Identifying the necessary budget and human resource requirements to deliver services, processes or operations.
  - Monitoring the execution of the business plan.
- Operational Excellence
  - Monitoring advancements in laboratory technologies and industry practices that can benefit EPCOR.
  - Identifying, implementing, and monitoring opportunities for continuous improvement or broader transformation.
  - Assessing organizational readiness to engage in change efforts and developing and executing change management plans to promote engagement and mitigate risks.
  - Experienced in driving a culture change program across a complex laboratory environment and promoting a program of quality assurance and discipline across a water utility.
  - Ensuring regulatory compliance and reporting for water and wastewater quality data to Regulators.
- Collaboration
  - Building and maintain effective cross-functional relationships to seek information or create effective solutions.
  - Consulting

with stakeholders to create understanding about issues, concerns, or opportunities. Provide (technical) insights and expertise to support data informed decision-making. Ability to lead cooperative teams, and a record of strong leadership that has contributed to or defined a quality assurance strategy.

**Water Quality**

- Guiding decision making in order to keep public health and environmental protection prioritized.
- Maintaining contacts with various orders of government related to public health policy.
- Ensuring water quality standards are met.
- Deep technical understanding of current and emerging water quality issues, such as PFAS/PFOA, microplastics, antimicrobial resistance genes, lead in drinking water, disinfection by-products, etc.
- What's required to be successful
- Degree in engineering, public health or science (chemistry, environmental or biological sciences).
- 10+ year experience in water/wastewater industry, public health or regulatory (environment).
- Advanced degree in public health, science or engineering an asset.
- Understanding of water and wastewater quality, impacts on public and environmental health.
- Experience or exposure to the operations of laboratories, including chemical and microbiological analytical test method.
- Experience or exposure to laboratory management accreditation ISO/IEC 17025:2017. Knowledge of Quality and Environmental Management Systems e.g. ISO 9001, 14001.
- Leadership roles and leading diverse teams in a unionized environment.
- A proven track record in leading collaborative change.

Other important facts about this job

**Jurisdiction:**

**Management Hours of work:** 80 hours biweekly

**Application Deadline:** July 1, 2024

**Current EPCOR Employees** please ensure that you are using your "@epcor.com" email address.

**Learn more about Working at EPCOR!** Follow us on LinkedIn, Twitter, Glassdoor or Facebook! #LI-TA1

Please note the following information: A requirement of working for EPCOR is that you are at least 18 years of age, successfully attained a high school diploma (GED, or equivalent level of secondary education) and legally entitled to work in Canada. (A copy of a valid work permit may be required.) If you are considered for the position, clearance on all applicable background checks (which may include criminal, identity, educational, and/or credit) and professional reference checks is required. Some EPCOR positions require an enhanced level of background assessment, which is dictated by law. These positions require advanced criminal record checks that must also be conducted from time to time after commencement of employment. A technical/practical assessment may be administered during the selection process and this exercise will be used as a part of the selection criterion. To meet the physical demands required of some positions, candidates must be in good physical condition and willing to work in all weather conditions. Clearance on pre-placement medical and drug and alcohol testing may be required. Prior infractions for unsafe driving behaviours will be evaluated and considered for non-selection regardless of current demerits on file.

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For more information, visit EPCOR for Senior Manager, Analytical Operations