



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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Job Board Posting



Careers.Indigenous.Link

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Service Delivery Manager/Government Agent

Job ID	DE-40-B8-FA-37-77	
Web Address	https://careers.indigenous.link/viewjob?jobname=DE-40-B8-FA-37-77	
Company	Ministry Of Citizens' Services	
Location	Dease Lake, British Columbia	
Date Posted	From: 2024-06-26	To: 2024-07-09
Job	Type: Full-time	Category: Public Administration
Job Salary	\$74,300.00 - \$105,000.04 Annually	
Languages	English	

Description

Ministry of Citizens' Services

This position has full time on-site requirements in Dease Lake, BC. Relocation expenses and housing may be provided.

Service Delivery Manager/Government Agent

\$74,300.00 - \$105,000.04 annually

Dedicated to making life better for British Columbians, the "Ministry of Citizens' Services" (CITZ) delivers key services that people rely on. CITZ delivers accessible, multi-channel services, through a single-point-of-contact service approach to people in urban and rural communities through "Service BC" and delivers the digital face of government at "www.gov.bc.ca".

The Service Delivery Manager/Government Agent contributes to Service BC's strong reputation for building trust and confidence in government by ensuring the highest standards of service delivery. The role leads teams, projects and program initiatives to promote and ensure service quality, community presence and access to services for citizens and businesses.

Experience

Qualifications for this role include:

- High School diploma or GED
- Experience leading teams to provide exceptional in-person and/or virtual services.
- Experience managing conflict and dealing with emotionally charged individuals or groups.
- Experience leading in an environment where there are frequently changing and competing priorities.
- Experience managing a broad range of human resource functions including performance management, leave management, recruitment and retention.
- Experience coaching, training and developing a team to provide best in class service.

Preference may be given to applicants with one or more of the following:

- Post-secondary education in business management, public administration, finance, commerce, leadership or related discipline.
- Management or supervisory experience.
- Experience supervising in a unionized environment.
- Experience leading the implementation of process improvements or organizational changes.
- Experience interpreting and applying legislation, policies and procedures, particularly in the area of finance and budgets.
- Experience using analytics to make informed business decisions, allocate resources and evaluate outcomes.
- Applicants who identify as Indigenous (First Nations, Metis or Inuit).

How to Apply

Click "Apply Now" For more information, a complete list of qualifications and to apply online by July 9th, 2024