



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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# Job Board Posting



Careers.Indigenous.Link

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## Lead, Retail Payment Systems Operations

<b>Job ID</b>	<b>3581-5221</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=3581-5221">https://careers.indigenous.link/viewjob?jobname=3581-5221</a>	
<b>Company</b>	Payments Canada	
<b>Location</b>	Toronto, ON	
<b>Date Posted</b>	From: 2024-01-30	To: 2050-01-01
<b>Job</b>	Type: Full-time	Category: Finance

### Description

Payments Canada's purpose is to make payments easier, smarter and safer for all Canadians. We care deeply about our employees' well-being and are committed to providing a flexible, hybrid work environment that supports in-person connection and remote work.

**|Get to Know Us** We are a unique organization situated at the centre of Canada's payments ecosystem. We own and operate payment systems that process hundreds of billions of dollars worth of payment transactions every business day. We convene ecosystem participants to discuss their multiple and diverse interests and ideas, and to navigate industry-level challenges. We adhere to a set of values that in themselves are tensions: Inspire Trust, Build Community and Enable Change. Payments Canada - where our country connects:

<https://www.youtube.com/watch?v=czEJQ0jhqIU>**|Our Culture** We are a collaborative, diverse and passionate group of individuals. We support one another, make impactful contributions to the organization, and develop and nurture meaningful connections across our ecosystem! Come and join us - Where Payments Meets Purpose!

**| About the role** The Retail Payment Systems Operations team provides business and technical expertise to ensure the operational excellence of Payments Canada's retail payment system - the Automated Clearing Settlement System (ACSS). The team also plays a key role in the evolution and future of retail batch payments in Canada. The Lead, Retail Payment Systems Operations is a key independent contributor accountable for significant initiatives aimed at identifying and implementing enhancements to retail batch payment processes, rules and standards. Additionally, they are responsible for interfacing with member financial institutions as well as other key stakeholders to develop, maintain, and improve business processes (including rules and standards) supporting the operation of the ACSS. Job Grade: G | What you'll do

- Provide subject matter expertise to internal and external stakeholders for any matters related to Payments Canada payment operations, rules and standards as well as industry trends;
- Provide a business expertise interface role between Payments Canada management, Financial Institutions, the Bank of Canada, and other external stakeholders, ensuring that issues impacting members or Payments Canada are identified and resolutions analyzed;
- Understand developments in the broader domestic and international payments ecosystem and the implications on current operations at Payments Canada;
- Provide leadership for complex large-scale projects, analyze the business needs of members, regulators and stakeholders in order to propose solutions to identified problems as well as opportunities for improvement;
- Conduct research and analysis as well as gathering requirements from users, members, and stakeholders. This includes the interpretation of data to make sound and actionable recommendations;
- Prepare artifacts and other documentation used to engage and collaborate with all levels of the organization as well as external stakeholders;
- Mentor junior staff within the Payments team on matters related to the ACSS and retail payments.

### **|Minimum Qualifications**

- University degree or college diploma in Business Administration or related field;
- Minimum of seven (7) years' experience in a payments environment;
- Minimum of five (5) years progressive leadership experience;

- Experience in establishing and maintaining effective relationships with internal and external stakeholders;
- Ability to gather and synthesize information in a concise and clear manner;
- Superior oral and written communications skills, with the ability to develop and deliver briefings and presentations for senior audiences;
- Experience in leading complex, large scale projects involving multiple stakeholders with varying interests;
- Advanced knowledge of the Canadian Payments Industry, in particular the Canadian Payments Clearing and Settlement Systems;
- Ability to work independently as well as collaboratively;
- Valid criminal record check or eligibility to obtain;
- Occasional travel will be required.

| Preferred Qualifications

- Bilingualism is considered an asset.

| Payments Meets Purpose - What you can expect from us

- Flexible, hybrid (remote/office) environment;
- Competitive compensation package, including annual variable bonus and defined contribution pension plan with employer matching percentage;
- Comprehensive health and dental benefit coverage, including mental health coverage, life insurance and a health spending account for you and your dependents;
- Paid time off: minimum four weeks paid vacation, sick and personal days, December Holiday Shutdown and Cultural Holiday Observance Days;
- 26 Weeks of paid maternity and parental leave top-up;
- Rewards and recognition program;
- Access to Office Gym Facilities;
- Internal and external professional development opportunities;
- Fun team and organizational events;
- Monthly All Staff Forums led by our Executive Leadership Team.

| Our Diversity, Inclusion and Equity Commitment

At Payments Canada, we are committed to making everyone feel they can be themselves and thrive at work. We will continue to build on a foundation of respect and appreciation for diversity in all forms and collectively create an inclusive and equitable culture where our differences are valued. We are committed to employment equity and actively encourage applications from women, Aboriginal people, persons with disabilities and visible minorities. If selected for an interview, please advise us if you require special accommodation by emailing [hinfo@payments.ca](mailto:hinfo@payments.ca). We thank all applicants for their interest in this opportunity. Preference will be given to Canadian citizens and permanent residences. Only selected candidates will be contacted for an interview. Interviews may be conducted virtually or in person.

For more information, visit [Payments Canada for Lead, Retail Payment Systems Operations](#)