



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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# Job Board Posting



Careers.Indigenous.Link

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## Senior Fraud Analyst Rogers

<b>Job ID</b>	307671-en_US-5321	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=307671-en_US-5321">https://careers.indigenous.link/viewjob?jobname=307671-en_US-5321</a>	
<b>Company</b>	Rogers	
<b>Location</b>	Toronto, ON	
<b>Date Posted</b>	From: 2024-04-30	To: 2050-01-01
<b>Job</b>	Type: Full-time	Category: Telecommunications

### Description

Looking to join a growing financial services team Rogers Bank, a subsidiary of Canada's leading wireless, cable and media company, is expanding and seeking passionate individuals to develop and implement innovative financial solutions and experiences. The bank offers unique cash-back benefits and financing options for Rogers purchases using cutting-edge technology. Interested Take the next step and consider this opportunity to make a meaningful impact with Rogers Bank.

As a key member of the Fraud Operations team, the Senior Fraud Analyst performs detailed trend analysis and makes business critical recommendations to enhance performance and reduce fraud loss exposure for both external and internal fraud so that the Bank operates within its risk appetite.

The role proactively evaluates program performance, with the goal of identifying and assisting in the delivery of process improvements to drive operational efficiencies, new system capabilities, and enhanced service delivery to Rogers Bank customers.

What you'll do:

- Assists in the development and performance monitoring of fraud prevention and detection systems. Defines fraud mitigation practices to ensure a balance approached between risk and reward.
- Proactively identifies trends, draws meaningful conclusions, and delivers change recommendations at a strategic and tactical level.
- Knowledge of fraud delivery platforms with the ability to define system specifications using industry best practices based on business needs to bring enhancements to market. Ensuring that solutions are operationally and technologically sound and can be well integrated into business processes.
- Supports the fraud department by introducing and monitoring measures to assist in the identification of potential internal and external fraud. Conducts periodic reviews and proactive monitoring of business processes and operational activities of Bank employees and outsourced service providers.
- Assists in ensuring all third party service providers are delivering fraud servicing related activities in accordance with predefined service levels and standard operating procedures.
- Development and documentation of fraud policies and procedures, standard operating procedures, and training materials used by Bank employees and third party service providers.
- Leverage industry tools to limit fraud losses, and assists in the development and performance monitoring of all fraud prevention and detection systems related to credit card transactions across the entire account life cycle including originations, authorizations and account reissue.
- Assists the Senior Fraud Manager with developing, analyzing, and distributing elements of fraud reporting, recommending updates to ensure necessary data is being delivered to drive change for reducing fraud risk.
- Develops ad hoc detection reporting for delivery to the Operations Team, identifying and addressing emerging threats. Produces performance reporting and provides updates and recommended changes to team management.
- Liaises with internal Bank business units, law enforcement and vendors as necessary in order to mitigate internal and external fraud exposure and recommend performance enhancements.
- Participates in industry committees and supports ongoing police fraud investigations related to industry fraud projects as required.
- On rotation for 24/7/365 after hours production issue identification and resolution.
- Other duties as assigned.

What you'll bring:

- University degree or college diploma with a minimum 3 years relevant work experience in financial services or credit card industry, with an understanding of industry credit card fraud tools and trends.
- Minimum 2 years experience utilizing data extraction and research tools and performing data

analysis. Data preparation and manipulation (including SQL, SAS, Python, Power Bi and understanding of relational databases) with a strong preference towards DB2 tools. Analytic technologies, business scorecards, and performance dashboards. Charting, graphing, and data visualization. Working knowledge of TSYS TS2, Cardguard, Determinator, Broadcom/Arcot and credit card based fraud systems is preferred. Working knowledge of data layouts and data storage. Proficient in the development and production of management dashboards/reports. Experience in leveraging scheduler programs to automate reporting functions. Detail oriented, organized, and self-sufficient. Ability to adapt and reprioritize in a fast-paced, changing work environment and work on multiple complex initiatives simultaneously.

As part of the Recruitment process successful Candidates will be required to complete criminal and credit background checks.

Schedule: Full time  
Shift: Day  
Length of Contract: Not Applicable (Regular Position)  
Work Location: 1 Mount Pleasant (083), Toronto, ON  
Travel Requirements: Up to 10%  
Posting Category/Function: Banking &amp; Operations  
Requisition ID: 307671

At Rogers, we believe the key to a strong business, is a diverse workforce where equity and inclusion are core to making everyone feel like they belong. We do this by embracing our diversity, celebrating our different perspectives, and working towards creating environments that empower our people to bring their whole selves to work. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential by removing any barriers for equal participation. We work with our candidates who are experiencing a disability throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the [http://Recruitment Process FAQhttps://performancemanager4.successfactors.com/doc/custom/RCI/Recruitment\\_Process-FAQ-EN.pdf](http://Recruitment Process FAQhttps://performancemanager4.successfactors.com/doc/custom/RCI/Recruitment_Process-FAQ-EN.pdf). Successful candidates will be required to complete a background check as part of the hiring process.

Notes: Rogers Bank

For more information, visit Rogers for Senior Fraud Analyst Rogers