



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/07/19

Sr Process Improv Analyst

Job ID	294838-en_US-6794	
Web Address	https://careers.indigenous.link/viewjob?jobname=294838-en_US-6794	
Company	Rogers	
Location	Brampton, ON	
Date Posted	From: 2024-03-12	To: 2050-01-01
Job	Type: Full-time	Category: Telecommunications

Description

We are committed to connecting Canadians through unique partnerships, our world-class network and content Canadians love and our innovative team is growing. We are looking for dedicated team members to join our Corporate team who have a genuine passion for making positive impacts on customers and the communities where we live and work. We have a variety of business units with exciting and meaningful work waiting for you, including Communications, HR, Legal and Corporate Affairs, Supply Chain, Finance, and Real Estate. If you are considering your next step, we have exciting opportunities waiting for you. Come build a rewarding career at Rogers and be a driving force behind our success story!

Who we're looking for: We are seeking a Sr. Process Improvement Analyst to lead numerous initiatives that will result in measurable improvements in efficiency and effectiveness of delivery processes within the Centre of Excellence. Reporting to the Manager, CoE at our Brampton, 8200 Dixie Road location, this individual will be will act as a catalyst for change and will be a key contributor to the evolution of the enterprise's Multi-Speed Methodology by championing and developing a sustainable culture of continuous process improvement.

Within Rogers, PMO CoE acts as the hub for all information relating to project and portfolio management (PPM). The PMO also supports governance by introducing project management guidelines and best practices and encouraging their adoption by the organization.

The incumbent will have a proven track record within a medium/large enterprise PMO/CoE, focusing on IT or Technology departments. The incumbent will need superior analytical skills to identify issues and opportunities in the Rogers portfolio, and an aptitude for solving complex problems quickly and effectively. A keen eye for detail and a passion for quality is essential. Great communication skills will be required to positively influence and lead the organization towards maturity.

What you'll do: This role will be accountable for the following:

- Select, evaluate, and prioritize key process improvement initiatives, jointly with senior leadership, to drive outcomes that align with the organization's strategic goals.
- Research possible solutions to existing problems, identify or conceptualize process/system improvements, evaluate the business cases, validate results with process owners.
- Works collaboratively on process improvement initiatives and projects across IT, to identify and deliver efficiencies and benefits to the organization.
- Develop actionable plans and leads the implementation of process improvement opportunities that drive customer satisfaction and/or reduced delivery/operating costs.
- Leads the roll out of agile, scrum, iterative and other software development methodologies.
- Supports the enhancement of the IT PMO's project management methodology.
- Be the go-to person for Project Managers and Scrum Masters on process queries.
- Utilize change management techniques to ensure the improvements are successfully implemented and sustained.
- Leverage BPM, Lean Six Sigma and Project Management principles, methodologies, practices and tools to develop a robust Process Improvement and Project Delivery frameworks.
- Explore effective and efficient ways to delivery projects under uncertainty and ambiguity, in a fast-changing environment.
- Leads facilitation of team sessions; identifies process improvement opportunities and best practices.
- Fosters a partnership

approach to working with project teams and stakeholders, ensuring respect and open communication.

- Contribute to the development/enhancement of processes, methodologies, best practices and standards.

- Work collaboratively with Go-To-Market (GTM), Infra, Cloud, Network and other business partners to leverage best practices, align and streamline end-to-end business processes.

- Collaborate with team to perform Analysis of various data points and improve reporting.

- Apply best-in-class methodologies and tools to improve processes and yield results efficiently and effectively.

- Act as change agent for process improvements and support the adoption of best practices.

- Proactively develop and manage strong and collaborative relationships across the organization.

- Work with cross-functional team to create a process and implement enterprise-level risk register and lessons learned.

In addition, the incumbent is expected to:

- Position the CoE as a trusted partner by striving for excellence and communicating with conviction.
- Lead small projects in partnership with other teams, as needed.
- Actively support the rollout of new processes, standards, best practices, tools, and techniques.
- Actively participate in the Project Management Community of Practice.
- Champion collaboration.
- Carry out all other related tasks.

What you bring:

- 5+ years of applicable work experience in leading and implementing process improvement initiatives and developing software development methodologies in service organizations.
- Undergraduate degree in Engineering, Computer Science, or Business. MBA desired but not necessary.
- Strong understanding of project management and governance (e.g. ITIL, PMBO, Scrum).
- Good understanding of Agile, Scrum, XP, Iterative, Waterfall, and other software development methodologies.
- Expert knowledge of Microsoft tools (Excel, Visio, PowerPoint), and others like iGrafx, JIRA, and Confluence.
- Proven work experience in a large-scale complex environment rolling out project delivery framework and software development methodologies.
- Solid understanding of BPM and Lean Six Sigma body of knowledge, methodology, tools, and techniques.
- Highly developed project management skills.
- Experience in the technology and/or telecommunications industry (preferred).
- Experience with change management and organizational transformation (preferred).
- Lean Six Sigma Green Belt is preferred.
- Superior analytical and critical thinking skills.
- Strong communication, presentation, and influencing skills.
- Ability to cope under pressure and balance multiple priorities.
- Working towards Certification or being certified in one skill area (e.g. SAFe, Lean Portfolio Manager, etc.).
- Highly motivated and with demonstrable leadership attributes.
- Outstanding analytical and critical thinking skills.
- Extremely diligent and attentive to details.
- Effective communicator at all levels with excellent English writing skills.

What's in it for you? We believe in investing in our people and helping them reach their potential as valuable members of our team. As part of our team, you'll have access to a wide range of incredible resources, growth opportunities, discounts, and perks, including:

- Competitive salary & annual bonus
- Competitive & flexible health and dental benefits, pension plan, RRSP, TFSA, and Stock matching programs.
- Discounts: Enjoy up to 50% off Rogers Services and Blue Jays Tickets, 25% off TSC items, and a 20% discount on all wireless accessories sold in Rogers stores.
- Paid time off for volunteering
- Company matching contributions to charities you support
- Growth & Development Opportunities:
- Self-driven career development programs (E.g. MyPath program)
- Rogers First: priority in applying to internal roles of interest
- Wellness Programs:
- Homewood employee & family assistance program
- Cognitive Behavioural Therapy (CBT) & Virtual therapy sessions
- Low or no-cost fitness membership with access to virtual classes
- Our commitment to the environment and diversity:
- Work for an organization committed to environmental protection
- Strong commitment to diversity and inclusion with employee resource groups supporting equity-deserving groups including groups representing People of Colour, 2SLGBTQIA+, Indigenous Peoples, Persons with Disabilities and Women. We all bring something different, and we know what makes us different makes us great.

If you are selected to move forward in the recruitment process, here is what you can expect:

- 15-minute phone screen with your recruiter, a virtual interview with Hiring Manager, a final round virtual interview with Director of the team. Best of luck!

Schedule: Full time
Shift: Day
Length of Contract: Not Applicable (Regular Position)
Work Location: 8200 Dixie Rd (341), Brampton, ON
Travel Requirements: None
Posting Category/Function: Project Management & Information Technology
Requisition ID: 294838

At Rogers, we believe the key to a strong business, is a diverse workforce where equity and inclusion are core to making everyone feel like they belong. We do this by embracing our diversity, celebrating our different perspectives, and working towards creating environments that empower our people to bring their whole selves to work. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential by removing any barriers for equal participation. We work with our candidates who are experiencing a disability throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the https://performancemanager4.successfactors.com/doc/custom/RCI/Recruitment_Process-FAQ-EN.pdf; Recruitment Process FAQ.

Successful candidates will be required to complete a background check as part of the hiring process.

Posting Notes:

For more information, visit Rogers for Sr Process Improvt Analyst

