



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Job Board Posting



Careers.Indigenous.Link

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Manager, Communications & Organizational Change Management (Hybrid)

Job ID	202923-en_US-5469	
Web Address	https://careers.indigenous.link/viewjob?jobname=202923-en_US-5469	
Company	Scotiabank	
Location	Toronto, ON	
Date Posted	From: 2024-07-25	To: 2050-01-01
Job	Type: Full-time	Category: Finance

Description

Requisition ID: 202923

Join a purpose driven winning team, committed to results, in an inclusive and high-performing culture. Looking for a hybrid role We have the job for you! Our employees in hybrid roles can alternate between work from home & onsite in the office with the details to be determined, based on business needs. The team: Global Technology Enterprise Platforms (GTEP) is a key technology division of Scotiabank, providing critical infrastructure solutions and support to the bank globally. The IT Service Management (ITSM) department is the centre of excellence responsible for Process, Governance, and operations of key ITSM practices globally. The role: Reporting to a Senior Manager, you will support the development and delivery of internal communication plans and tactics, training, and organizational change management capabilities for the Bank's technology business. This role will work in partnership with ITSM Process Owners, Process Managers, and other functions across the bank. Key responsibilities include driving employee engagement and external awareness / communications and change initiatives for the portfolio. When required, you can expect to work extended hours to complete deliverables. Is this role right for you

- You are eager to support ITSM's global Organizational Change Management (OCM) strategy by planning, delivery, development, and execution of change for organizational transformation programs, projects, and initiatives affecting people, technology, and processes.
- You are keen to support continuous improvement efforts to evolve organizational change management framework and tools in ways that help grow broader adoption and application.
- You would enjoy managing the development & execution of internal and external communication strategies and tactics, including positioning and key message development and coordination with other communication partners to advance strategic priorities, drive stakeholder/employee engagement, support of internal events, and source & develop content.
- You thrive on the opportunity to work with cross-enterprise teams and departments to help tell the ITSM story and amplify bank-wide messaging.
- You take pride in promoting global collaboration and knowledge sharing within the team, leveraging diverse perspectives to enhance ITSM practices.
- It's in your DNA to comply with external regulations and internal controls pertaining to ITSM.

Do you have the skills that will enable you to succeed in this role

- You possess excellent communication (verbal/written/presentation) skills to convey technical information to both technical and non-technical audiences. The same in Spanish is an asset.
- You have at least 3+ years of professional working experience in communications, preferably within a multi-national or global organization that utilizes different creative mediums, including digital, video, and social.
- You have at least 3+ years of professional working experience in organizational change management & training, preferably within a multi-national or global organization.
- You have at least 3+ years of professional working experience with the project management of organizational transformation programs, projects, and initiatives affecting people, technology, and processes.
- You can demonstrate the ability to balance multiple priorities; to build and maintain meaningful relationships with colleagues across a range of functions; to solve problems and navigate complex environments & to work well

independently.

- You can demonstrate strong organizational skills, with meticulous attention to detail.
- You have a high degree of flexibility & adaptability to change in a large organization.
- You have curiosity, a willingness to take on tasks outside of core responsibilities & comfortable working in a fast-paced/deadline-driven environment.
- You have completed a post-secondary education.
- Knowledge in the technology industry and/or Prosci®; Certified Change Practitioner is an asset.
- An asset if you are adept in the use of MS Teams and/or O365 and/or Adobe Creative Suite.

What's in it for you

- You'll get to work with and learn from diverse industry leaders, who have hailed from top technology companies around the world.
- We have an inclusive and collaborative working environment that encourages creativity, curiosity, and celebrates success! We foster an environment of innovation and continuous learning.
- We care about our people, allowing them to design how they work to deliver amazing results.
- We offer a competitive total rewards package, including a performance bonus, company matching programs (pension & Employee Share Ownership), generous vacation; health/medical/wellness benefits; employee banking privileges.
- As a part of our Hybrid Work Model, when required to be onsite, our primary office in downtown Toronto is:

- Renovated with a design focus on enabling collaboration through both environment and technology.
- Located near the TTC's Line 1 King subway station & is located minutes from GO Transit/VIA Rail hub at Union Station; as well as the TTC's King 504 streetcar line.
- Just minutes from the Gardiner Expressway & the DVP.
- Home to The Commons, a dining space at Scotia Plaza for employees where breakfast & lunch are served. Also, The Bean serves hot/cold beverages & snacks.
- Directly accessible to The PATH & its many food courts, restaurants, grocery stores, LCBO, hairdressers, pharmacies, gyms, clothing stores & services.

#scotiabank#LI-hybridLocation(s): Canada : Ontario : Scarborough

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets.

At Scotiabank, we value the unique skills and experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. If you require accommodation (including, but not limited to, an accessible interview site, alternate format documents, ASL Interpreter, or Assistive Technology) during the recruitment and selection process, please let our Recruitment team know. If you require technical assistance, please click [here](#). Candidates must apply directly online to be considered for this role. We thank all applicants for their interest in a career at Scotiabank; however, only those candidates who are selected for an interview will be contacted.

For more information, visit [Scotiabank for Manager, Communications & Organizational Change Management \(Hybrid\)](#)