

# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067 Toll Free Fax: (877) 825-7564 L9 P23 R4074 HWY 596 - Box 109 Keewatin, ON P0X 1C0

# **Job Board Posting**

Date Printed: 2024/07/27



# **Assistant Spa Manager**

Job ID 1A-7C-AC-AD-0F-2F

Web Address https://careers.indigenous.link/viewjob?jobname=1A-7C-AC-AD-0F-2F

CompanyThe Wickaninnish InnLocationTofino, British Columbia

**Date Posted** From: 2024-07-23 To: 2025-01-19

Job Type: Full-time Category: Accommodations

Job Start Date As soon as possible

**Job Salary** \$54,000 - \$60,100 Per Year

**Languages** English

### **Description**

Join our Spa Team as an Assistant Spa Manager where you have the opportunity to learn and grow in a Relais & Chateaux property also recognized as a Forbes, AAA 4-Diamond Resort and T&L World's Best Hotel.

We are dedicated to fostering a culture of belonging where every individual is appreciated and valued for who they are. We are passionate about providing a supportive environment for our team, delivering excellence to our guests while

achieving the highest sustainability practices, and creating a lasting legacy for our families and communities.

As an Assistant Spa Manager you will:

Be true to the mission statements of the Inn. Constantly ensure that the standards of Relais & Chateaux, the Forbes standards and Wickaninnish service philosophies are followed.

Lead by example and be a pro-active member of the Ancient Cedars Spa Leadership Team.

Assist the Spa Manager as they are responsible and accountable for the actions of Ancient Cedars Spa team members; act as the Spa Manager when they are not there and be a "hands on manager" assisting the team as they strive to meet and exceed guest expectations.

Create a positive atmosphere for learning and development for the Ancient Cedars Spa team members.

Be responsible for the overall cleanliness and physical condition of Ancient Cedars Spa, including, but not limited to, working space, storage space, and equipment.

Be the contact person for guests who may require immediate assistance, and/or follow up with guest concerns as necessary.

Assist in administering Human Resources related tasks within the department, including, but not limited to, scheduling, submitting payroll, interviewing, hiring, performance management, reviews, etc.) for members of the Spa Leadership team, coordinators, practitioners, yoga instructors, and attendants.

Assist in creating and achieving the annual budget for Ancient Cedars Spa.

Monitor the retail program within the spa; provide training and ongoing feedback to practitioners, as well as performance management discussions with practitioners related to their retail sales performance.

Work at the reception desk and cover treatments wherever required.

Be familiar with the Position Description for the Ancient Cedars Spa Manager and complete the Manager's duties and responsibilities in his/her absence.

Complete all administrative responsibilities required to maintain the smooth operation of Ancient Cedars Spa.

Our ideal candidate will embody the West Coast culture, while still being committed to the art of hospitality and pursuit of excellence. They will have:

Exemplary customer service skills and a demonstrated willingness to exceed guest expectations are the minimum expectation for all Wickaninnish staff and managers.

Superior Human Resources, interpersonal, verbal and written communication skills.

Superior organizational skills, attention to detail, ability to multi-task in a stressful environment, and creative problem-solving skills are required.

The desire to lead a world-class spa team.

Knowledge and/or be comfortable with standard operating financial statements, as well as the budgeting process, and effective cost management.

Working knowledge of Spa Software, Maestro, Microsoft Word and Excel, and File Maker Pro are assets.

The responsibility to plan, control the budget, and manage inventory.

The responsibility to respond to inquiries or complaints and resolve problems.

The flexibility to do shift work and be able to work evenings, weekends and holidays.

Previous experience as a Massage Practitioner, minimum 1000 hours in massage education.

A minimum 2 years' management experience in a high-end, full-service luxury facility is necessary.

The ability to make a commitment of 2 years to the position.

A mutual understanding of your employment duration will be determined during your interview.

#### **Experience**

1000 hours in Training

1 - 3 Years of experience

#### Credentials

Other trades certificate or diploma

# **Education Requirements**

College diploma or vocational certificate

#### **Essential Skills**

Establish or implement policies and procedures for staff

Plan and control budget and inventory

Manage contracts for advertising or marketing strategies

Hire, train and supervise staff

Address customers' complaints or concerns

Plan, organize, direct, control and evaluate daily operations

#### **Work Environment**

Willing to relocate

Spa

# **Additional Skills**

Attention to detail

Combination of sitting, standing, walking

Fast-paced environment

Physically demanding

# **How to Apply**

Click "Apply Now'

Directly apply to jobs@wickinn.com

# **Job Board Posting**

Date Printed: 2024/07/27



# **Assistant Spa Manager**

Job ID A13298D8CCF41

Web Address http://NewCanadianWorker.ca/viewjob?jobname=A13298D8CCF41

CompanyThe Wickaninnish InnLocationTofino, British Columbia

**Date Posted** From: 2024-07-23 To: 2025-01-19

Job Type: Full-time Category: Accommodations

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Date Printed: 2024/07/27

# NoExperienceNeeded.ca your place for a first step or a fresh start

# **Assistant Spa Manager**

Job ID 424162AA24980

Web Address http://NoExperienceNeeded.ca/viewjob?jobname=424162AA24980

CompanyThe Wickaninnish InnLocationTofino, British Columbia

**Date Posted** From: 2024-07-23 To: 2025-01-19

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