Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Java Developer, Voice Biometrics, Scotiabank

Job ID	**199007-en_US-5034**
Web Address	https://careers.indigenous.link/viewjob?jobname=199007-en_US-5034
Company	Scotiabank
Location	Toronto, ON
Date Posted	From: 2024-05-28 To: 2050-01-01
Job	Type: Full-time Category: Finance

Description

Requisition ID: 199007

Join a purpose driven winning team, committed to results, in an inclusive and high-performing culture.The primary purpose of the role is subject matter expert with our cloud-based Voice Biometrics solution (Gatekeeper) and related technologies, software development - primarily in Java for this and other solutions, as well as daily and on-call support of additional enterprise solutions managed by the eContact team related to the Key Job Accountabilities listed below.

Is this role right for you In this role you will:

- The primary function of this role will be supporting and developing for our cloud-based Voice Biometrics solution (Gatekeeper) as well as daily and on-call support of additional enterprise solutions managed by the eContact team
- Integration work with Google Cloud
- Additional application support may include, but not be limited to, Genesys Chat and Email on-prem and cloud solutions. and Verint applications such as Call Recording, Workforce Management (WFM), Speech Analytics and DPA as well as custom solutions.
- Deliver functional enterprise solution components on time and budget through delivery/adherence to the following:
- Project implementations and application integration
- Technical documentation of solutions
- User documentation of solutions
- Development of custom programming solutions, scripting, application configuration, integration with cloud and on-prem solutions through API's and other means.
- Delivery of technical knowledge transfers to end user representatives
- Manage technical aspects of vendor deliverables in enterprise solutions, including adherence to budgets, timelines, quality and accuracy of technical deliverables.
- Accountable for rotating 3rd line (on-call, after hours) support, and continual environment assessment and capacity planning.
- Leads implementation, integration, security and programming best practices by maintaining up to date knowledge of solution components, delivery methods and abilities.

Do you have the skills that will enable you to succeed in this role We'd love to work with you if you have:

- Undergraduate Degree in Computer Science or technical equivalent
- 5 - 10 years experience with full stack Java development in an enterprise environment.
- Technical experience with, or supporting, contact centre environments.
- Experience with cloud integrations, Google Cloud, Google CCAI
- Experience working with Voice Biometrics applications, including Gatekeeper or similar.
- Experience with cloud solutions.
- Experience with API development. Experience with TSAPI an asset.
- Experience developing solutions with databases
- Excellent verbal and written communication skills are essential.

- Excellent organizational skills and the ability to manage multiple complex initiatives
- Technical designations an asset (i.e. Avaya, Verint, Genesys, Microsoft, etc.)

What's in it for you

Diversity, Equity, Inclusion & Allyship - We strive to create an inclusive culture where every employee is empowered to reach their fullest potential, respected for who they are, and are embraced through bias-free practices and inclusive values across Scotiabank. We embrace diversity and provide opportunities for all employee to learn, grow & participate through our various Employee Resource Groups (ERGs) that span across diverse gender identities, ethnicity, race, age, ability & veterans.

Accessibility and Workplace Accommodations - We value the unique skills and experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. Scotiabank continues to locate, remove and prevent barriers so that we can build a diverse and inclusive environment while meeting accessibility requirements.

Upskilling through online courses, cross-functional development opportunities, and tuition assistance.

Competitive Rewards program including bonus, flexible vacation, personal, sick days and benefits will start on day one.

Community Engagement - no matter where you choose to work from; we offer opportunities for community engagement & belonging with our various programs such as hackathons, contests, cooking with friends, Humans of Digital and much more!

Working location condition: Hybrid

#LI-Hybrid
Location(s): Canada : Ontario : Toronto

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets.

At Scotiabank, we value the unique skills and experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. If you require accommodation (including, but not limited to, an accessible interview site, alternate format documents, ASL Interpreter, or Assistive Technology) during the recruitment and selection process, please let our Recruitment team know. If you require technical assistance, please click here. Candidates must apply directly online to be considered for this role. We thank all applicants for their interest in a career at Scotiabank; however, only those candidates who are selected for an interview will be contacted.

For more information, visit Scotiabank for Java Developer, Voice Biometrics, Scotiabank