Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Senior Technical Specialist (CMDB Librarian) - Hybrid

Job ID	**197773-en_US-6322**
Web Address	https://careers.indigenous.link/viewjob?jobname=197773-en_US-6322
Company	Scotiabank
Location	Scarborough, ON
Date Posted	From: 2024-05-27 To: 2050-01-01
Job	Type: Full-time Category: Finance

Description

Requisition ID: 197773

Join a purpose driven winning team, committed to results, in an inclusive and high-performing culture.Looking for a hybrid role We have the job for you! Our employees in hybrid roles can alternate between work from home & onsite in the office with the details to be determined, based on business needs.The team:Scotiabank’s Global Technology Services (GTS) Service Assets & Configuration Management department is responsible for the management of the Bank’s hardware IT assets throughout their lifecycle from acquisition to retirement. We are also responsible for the creation of standard IT Asset Management (ITAM) processes and oversight for adherence to the processes from our global partners.The role:Reporting directly to a Senior Manager, you will play a critical part in managing data from Canada \\ Latin America \\ Asia Pacific \\ London \\ New York and Mexico operations. You will also support multiple simultaneous project initiatives.Is this role right for you

- You are exceptional in managing Discovery & Configuration Management Database (CMDB) in ServiceNow®.
- You are interested in maintaining information about IT hardware & software assets, in order to report on the value and ownership of financial assets throughout their lifecycle, and to determine key attributes and relationships between assets.
- You are eager to assist in conducting configuration audits and coordinate with Technical Service Owners to correct issues and identify opportunities for process improvement.
- You are adept in working with Technical Service Owners and Subject Matter Experts to build relationships between assets and ensure the accuracy of the Configuration Items (CIs) within the CMDB.
- You thrive on assisting the Configuration Management team to prepare the Configuration management plan.
- You embrace the opportunity to collaborate with IT Owners and Change Management in the assessment of what CIs are impacted by a Change to a service.
Do you have the skills that will enable you to succeed in this role
- You have good communication (verbal/written) and good interpersonal skills to build relationships with internal and external business partners and vendors.
- You have at least 3+ years of hands-on technical experience with ServiceNow® Discovery, including service mappings.
- You have at least 3+ years of hands-on working experience in data reporting with ServiceNow® CMDB, Asset Management & Service Catalogue.
- You also have at least 3+ years of hands-on working experience in data reporting with ServiceNow® Incident/Problem/Change Management modules.
- You have at least 2+ years of working experience in performing audits of hardware, configuration items, as needed to maintain accuracy within the CMDB.
- You possess strong analytical skills to review Discovery patterns and payloads; manage subnets, monitor discovery schedules, maintain discovery schedules and dates.
- You can also demonstrate working experience in monitoring and managing expectations to CMDB policies.
- You can demonstrate expert level in the use of MS Excel to create/maintain macros, pivot tables, VLOOKUP &

formulas.
- You possess strong problem solving, analytical and excellent attention to detail skills.
- You have a strong understanding of networking and infrastructure, which includes servers, networking, databases, and cloud services.
- You have familiarity with Discovery related technologies, such as Windows Management Instrumentation (WMI), Secure Shell protocol (SSH), Simple Network Management Protocol (SNMP), and REST/RESTful APIs.
- An asset to have hands on technical working experience with SQL, Python, Power BI.
- Post secondary education in Computer Science, Engineering or in a related field.
What's in it for you
- You'll get to work with and learn from diverse industry leaders, who have hailed from top technology companies around the world.
- We have an inclusive and collaborative working environment that encourages creativity, curiosity, and celebrates success! We also foster an environment of innovation and continuous learning.
- We offer a competitive total rewards package, including a performance bonus, company matching programs (pension & Employee Share Ownership), generous vacation; health/medical/wellness benefits; employee banking privileges.
- As a part of our Hybrid Work Model, when required to be onsite, our primary office in Scarborough is:

- Renovated with a design focus on enabling collaboration through both environment and technology.
- Furnished with an onsite cafeteria that serves hot foods (breakfast & lunch), salads, sandwiches, snacks & hot/cold drinks.
- Our lounges have TV's, fridges, microwaves, complimentary hot beverage stations & water dispensers.
- Minutes from the 401 & DVP. Free onsite & offsite employee parking. Charging stations for electric vehicles onsite.
- Accessible by TTC bus from Eglinton subway station on Line 1 or from Warden subway station on Line 2 or from Kennedy station on Lines 2/3. When it begins to operate, the Eglinton Crosstown Light Rail Transit's Birchmount stop is steps away.
- Kennedy GO Station on the Stouffville line & Scarborough GO Station on the Lakeshore East line, with connecting TTC buses, can get you to this worksite.
#scotiatechnology#LI-hybridLocation(s): Canada : Ontario : Scarborough

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets.

At Scotiabank, we value the unique skills and experiences each individual brings to the Bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. If you require accommodation (including, but not limited to, an accessible interview site, alternate format documents, ASL Interpreter, or Assistive Technology) during the recruitment and selection process, please let our Recruitment team know. If you require technical assistance, please click here. Candidates must apply directly online to be considered for this role. We thank all applicants for their interest in a career at Scotiabank; however, only those candidates who are selected for an interview will be contacted.

For more information, visit Scotiabank for Senior Technical Specialist (CMDB Librarian) - Hybrid