Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Server and Storage Support Analyst

Job ID	**796938621**
Web Address	https://careers.indigenous.link/viewjob?jobname=796938621
Company	CSIS
Location	Ottawa, Ontario
Date Posted	From: 2018-05-06 To: 2050-01-01
Job	Type: Full-time Category: Miscellaneous

Description

 Closing Date 2019-03-20
Reference Number 18-968-07-020

Job Category Experienced

Who Can Apply Canadian Citizens

 Location Ottawa, Ontario
Salary Range $69,350 - $84,360 $61,380 - $74,670
Status Indeterminate (permanent) or Term - 1 year
Language Requirement Various language requirements

Job Summary
 The Server and Storage Support unit provides one central area for server and storage provisioning and support. The unit is responsible for the implementation, support, and management of the following technologies:
- Server hardware
- Server operating systems
- Enterprise Storage Area Network (SAN) hardware
- Enterprise storage fabrics (iSCSI or Fiber Channel)
- Server virtualization technologies
- Backup / Restore systems
Key responsibilities of candidates working as a Server and Storage Support Analysts are:
- Ensure the integrity, stability, and availability of IT services by maintaining, monitoring, implementing, and supporting all systems and processes provided and supported by IT.
- Promote and maintain good IT knowledge transfer by generating regular reports that document results of completed work.
- Troubleshoot and resolve problems by investigating, analyzing, and collecting information.
- Liaise with partners and external vendors to maintain a currency of the IT marketplace, evaluate

hardware and software solutions, and resolve problems.
- Provide service to clients by analysing their needs, responding to their queries/requests and providing guidance and familiarization with the available information technology services.
- Analyse performance of the computing and telecommunications infrastructure, identify problem patterns and make recommendations to improve the reliability and maintainability of the infrastructure.
- Liaise with other areas to provide support and technical expertise, and resolve IT infrastructure related issues.
- Verify and validate technology services prior to deployment by leveraging industry best practices, historical information, experience, tools, and processes.
- Maintain knowledge and use of technical corporate services by researching and keeping abreast of the latest developments in technology.

Education

- Undergraduate or Masters degree and one (1) year of related experience
- Technologist diploma or a Professional technologist equivalency designation and two (2) years of related experience

- Fields of study: Computer science, electrical, electronics, network security, telecommunications, software engineering.
The educational program must be from an accredited learning institution recognized in Canada.
Note: Any higher level of education could be recognized as experience.

Experience
 Relevant experience is defined as experience in implementing, operating, configuring, or troubleshooting any of the following:
- Server hardware
- Server operating systems
- Enterprise Storage Area Network (SAN) hardware
- Enterprise storage fabrics (iSCSI or Fibre Channel)
- Server virtualization technologies
- Backup / Restore systems
Preference may be given to candidates who have completed a certification in Server and Storage technologies (ie. Red Hat Certified Engineer (RHCE), Microsoft Certified Solutions Expert (MCSE) - Server Infrastructure). Assets:
- Experience with Microsoft Windows Server operating systems.
- Experience with Linux server operating systems (Red Hat Enterprise Linux or CentOS preferred).
- Experience with Linux server configuration management tools (Red Hat Satellite, Chef, Puppet, Ansible).
- Experience with UNIX server operating systems (AIX).
- Experience with server operating system patch management technologies (Microsoft Windows Server Update Service, Linux YUM Repositories).
- Experience with server hardware and/or converged, hyper-converged, or composable

infrastructures.
- Experience with enterprise backup / restore systems.
- Experience with PowerShell, Python and/or BASH scripting languages.
- Experience with enterprise storage hardware (NetApp E and FAS series preferred).
- Experience with server virtualization technologies (VMWare vSphere or Microsoft Hyper-V preferred).
- Experience with virtual desktop infrastructure technologies (VMware View/Horizon preferred).
- Experience with private and/or public cloud technologies and infrastructures (VMware vRealize Automation).
- Experience with disaster recovery, business continuity, multi-site high-availability and/or remote replication technologies (examples: Zerto, VMware Site Recovery Manager, SAN replication).
- Experience in Information Technology Infrastructure Library (ITIL) framework
- Experience working within a Datacentre

Competencies

- Adaptability
- Interpersonal skills
- Organizational skills
- Multitasking
- Problem Solving
- Analytical Skills

Conditions of Employment
 Not applicable

Notes
 Various language requirements:
- English Essential (EE/AE)
- Bilingual imperative (BBB/BBB)
- Bilingual non-imperative (BBB/BBB)
For bilingual non-imperative positions, offers will be conditional upon meeting the linguistic requirements within two (2) years of appointment. This position is designated CS; therefore, the employee may be eligible for a terminable allowance of 4% of the annual salary. Some relocation expenses may be reimbursed.

Reference Links

Security Requirements
 Candidates must be eligible to receive an Enhanced Top Secret security clearance. The process involves a security interview, a polygraph, and a background investigation that includes credit and financial verifications. The use of illegal drugs is a criminal offense. Drug use is an important factor considered in your reliability and suitability assessment during the selection process. Therefore it is important not to use any illegal drugs from the time you submit your application.

Others
 We thank all applicants for their interest in CSIS. However, only those who are selected for further consideration will be contacted.

For more information, visit CSIS for Server and Storage Support Analyst