



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Toll Free Phone: (866) 225-9067  
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# Job Board Posting



Careers.Indigenous.Link

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## Manager, Damage Prevention & Claim Services - Mississauga

<b>Job ID</b>	<b>76019-en_US-1965</b>
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=76019-en_US-1965">https://careers.indigenous.link/viewjob?jobname=76019-en_US-1965</a>
<b>Company</b>	Canadian Pacific
<b>Location</b>	Mississauga, ON
<b>Date Posted</b>	From: 2019-10-01 To: 2050-01-01

### Description

- Req ID: 76019
- Department: Corporate Risk
- Job Type: Full-Time
- Position Type: Non-Union
- Location: Mississauga, Ontario
- Country: Canada
- % of Travel: 20-30%
- # of Positions: 1
- Job Available to: Internal & External
- Deadline to apply: 10/28/2019

Canadian Pacific is a transcontinental railway in Canada and the United States with direct links to major ports on the west and east coasts, providing North American customers a competitive rail service with access to key markets in every corner of the globe. CP is growing with its customers, offering a suite of freight transportation services, logistics solutions and supply chain expertise. Visit [cpr.ca](http://cpr.ca) to see the rail advantages of CP. **PURPOSE OR OBJECTIVE:** The Manager, Damage Prevention is responsible to develop and lead key departmental functions and activities for CP to deliver damage free delivery performance (shipment quality) of customer product and management of commodity exceptions and freight claims resolution process for Canadian Pacific. The role, reporting to the Director, Damage Prevention & Claim Services, shall deliver process enhancement and standardization within the function to reduce CP's casualty exposure, improve the efficiency and effectiveness of customer safe loading protocols and deliver a best in class damage free delivery of CP's customer products across Canada and the United States. **POSITION ACCOUNTABILITIES:** Support the Director, Damage Prevention & Claim Services in the delivery of damage prevention / shipment quality, freight claim services and commodity liability leadership corporate wide; Accountable for the delivery of freight claims production to department, legislative or contracted standards while mitigating the liability and/or financial impact to CP including freight claim litigation management; Accountable to manage CP standard lading liability policy and develop & approve exceptions to lading liability terms or loading design up to assigned authority to protect CP core product while delivering to stakeholders needs; Lead CP's safe loading policy for assigned closed car and perishable (TempPro) commodity/customer groups, delivering effective and balanced management of exceptions to lading methods and/or liability term and commodity programs to protect CP core product while delivering to stakeholders needs; Lead DPCS field assessment and incident/derailment efforts (24/7) with stakeholders either as individual contributor at site locations or team leader managing assigned resources to the project or incident; Review and approval of assigned freight claims at individual and group level to exceed departmental, legislative or contracted standards while mitigating the liability and/or financial impact to CP including freight claim litigation management; Represent CP through regular contracted (AAR/RAC) or ad hoc industry and customer functions for assigned accountabilities to ensure CP is engaged in best practices; Use data (statistical and trend analysis) and physical observation/investigation to identify root cause of damage or quality exceptions and recommend counter measures / improvements to process or method in collaboration with internal stakeholders and CP customers; Lead department strategy, talent management, and career development of employees within hierarchy (union and non-union) including setting department objectives/KPIs with review and ongoing assessment of set targets. **POSITION REQUIREMENTS:** University degree, with minimum 5 years' experience in risk management, damage avoidance/prevention, or security or liability management; Ability to weigh options and make thought out decisions timely to influence change and support safe loading and risk management; Creative ability to find improvement opportunities & innovate solutions with external customers; Highly motivated individual with demonstrated strategic and leadership capabilities, with experience leading union or non-unionized staff; Excellent problem solving, critical thinking, team building, planning and decision making skills & ability to drill down and understand root cause to resolve complex issues with drive and urgency; Ability to communicate and influence stakeholders (customers, associations and internal groups) up to the GM level; Proficient using Microsoft Excel (data analysis), Word and Outlook with moderate familiarity with Microsoft Powerpoint, Microsoft VISO or AutoCad; Understanding of contract law and interpretation of legal theory relative to commodity liability with moderate technical understanding in rail equipment, and cargo loading factors; Knowledge of CP core business, customers and markets served.

#### WHAT CP HAS TO OFFER:

- Flexible and competitive benefits package
- Competitive company pension plan
- Employee Share Purchase Plan
- Performance Incentive Program
- Annual Fitness Subsidy

**ADDITIONAL INFORMATION:** As an employer with national presence, the possibility does exist that the location of your position may be changed based on organizational requirements. **Background Investigation:** The successful candidate will need to successfully complete the following clearances:

- Criminal history check
- Reference check

Management Conductor Program: Becoming a qualified conductor or locomotive engineer is the single best way for a management employee to learn the business at CP. You may be required to obtain a certification or to maintain your current certification/qualification as a conductor or locomotive engineer. CP is an equal opportunity employer committed to the principles of employment equity and inclusion. We welcome applications from all qualified individuals. All applicant information will be managed in accordance with the federal Personal Information Protection and Electronic Documents Act ("PIPEDA").

For more information, visit [Canadian Pacific for Manager, Damage Prevention & Claim Services - Mississauga](#)