



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/02

Manager, Police Communications Centre

Job ID	75389-en_US-2455
Web Address	https://careers.indigenous.link/viewjob?jobname=75389-en_US-2455
Company	Canadian Pacific
Location	Calgary, AB
Date Posted	From: 2019-05-06 To: 2050-01-01

Description

- Req ID: 75389
- Department: Corporate Risk
- Job Type: Full-Time
- Position Type: Non-Union
- Location: Calgary, Alberta
- Country: Canada
- % of Travel: 0-10%
- # of Positions: 1
- Job Available to: Internal & External
- Deadline to apply: 05/14/2019

Canadian Pacific is a transcontinental railway in Canada and the United States with direct links to major ports on the west and east coasts, providing North American customers a competitive rail service with access to key markets in every corner of the globe. CP is growing with its customers, offering a suite of freight transportation services, logistics solutions and supply chain expertise. Visit cpr.ca to see rail advantages of CP. **PURPOSE OF THE POSITION:**The Manager of the Police Communications Centre (PCC) is a strategic leader who will manage a 24/7 team of highly skilled Communications Officers. This team is accountable to ensure the timely coordination of critical information between CP, CP Police (CPPS), external law enforcement and civil authorities, first responders, Regulatory Agencies and the general public in Canada and the United States. This position plays a vital role in managing critical incidents in all aspects of CP's business, on and off the railway while monitoring the day-to-day activities of police service officers, operating in a safety critical environment. **POSITION ACCOUNTABILITIES:**Responsible for receiving, assessing, documenting and dispatching calls for service from a variety of internal and external stakeholders consistent with established policies and procedures; Develop, review and update policies, procedures and standards consistent with industry best practices governing the operation of the PCC; Responsible for the delivery of various incident notification programs to senior management within the police service, CP corporate, regulators and other external stakeholders; Responsible for the management of "classified" material; Provide system administration of the chosen Records Management System (RMS) and Computer Aided Dispatch (CAD) including the integration of the systems and ongoing quality assurance; Responsible for the management of the PCC in general as well as the CP Police Continuity Facility, ensuring technologies and resources are in place to meet current and future needs; Provide leadership, mentorship and support to 20 unionized Communications Officers including 3 sworn police officer supervisors; Provide leadership and strategic advice regarding emerging communications technologies and practices; Responsible for the selection, training and professional development of all PCC staff.

POSITION REQUIREMENTS: Minimum of 5 years of experience in the management and administration of a communications centre including the administration of a modern records management and computer aided dispatch function (preference will be given to those who have experience with the Hexagon or Intergraph product); A high degree of knowledge and experience with video management systems, alarm and access control systems as well as radio communications platforms (preferably Motorola); Must be a Canadian citizen or landed immigrant; Completed a communications course or certification related to emergency or 911 call centres at a recognized college or equivalent would be an asset; A bachelors degree in business, police leadership or similar discipline (Masters is preferred); Demonstrated superior verbal and written communications skills (this may be tested during the selection process); Ability to obtain a "secret" level security clearance from Transport Canada and pass a criminal record check; As this position is a "safety sensitive" position within CP, a pre-employment medical examination must be completed; The position is located in Calgary Alberta; Must have a basic understanding of the criminal justice system in Canada (U.S. would be an asset); Equivalencies will be considered.

WHAT CP HAS TO OFFER:

- Flexible and competitive benefits package
- Competitive company pension plan
- Employee Share Purchase Plan
- Performance Incentive Program
- Annual Fitness Subsidy

ADDITIONAL INFORMATION:Civilians, police officers or recently retired police officers may apply and will be considered if they meet the requirements, or equivalencies set out in this posting. Background Investigation: The successful candidate will need to successfully complete the following clearances:

- Criminal history check
- Reference check

Management Conductor Program:Becoming a qualified conductor or locomotive engineer is the single best way for a management employee to learn the business at CP. You may be required to obtain a certification or to maintain your current certification/qualification as a conductor or locomotive

engineer. CP is an equal opportunity employer committed to the principles of employment equity and inclusion. We welcome applications from all qualified individuals. All applicant information will be managed in accordance with the federal Personal Information Protection and Electronic Documents Act ("PIPEDA").

For more information, visit [Canadian Pacific for Manager, Police Communications Centre](#)