



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

# Job Board Posting



Careers.Indigenous.Link

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## Specialist Business Systems - Senior Business Analyst

**Job ID** 75270-en\_US-3628

**Web Address**

[https://careers.indigenous.link/viewjob?jobname=75270-en\\_US-3628](https://careers.indigenous.link/viewjob?jobname=75270-en_US-3628)

**Company** Canadian Pacific

**Location** Calgary, AB

**Date Posted** From: 2019-03-19 To: 2050-01-01

### Description

- Req ID: 75270
- Department: Information Services
- Job Type: Full-Time
- Position Type: Non-Union
- Location: Calgary, Alberta
- Country: Canada
- % of Travel: 0-10%
- # of Positions: 1
- Job Available to: Internal & External
- Deadline to apply: 05/31/2019

Canadian Pacific is a transcontinental railway in Canada and the United States with direct links to major ports on the west and east coasts, providing North American customers a competitive rail service with access to key markets in every corner of the globe. CP is growing with its customers, offering a suite of freight transportation services, logistics solutions and supply chain expertise. Visit [cpr.ca](http://cpr.ca) to see the rail advantages of CP.

**PURPOSE OF POSITION:** As the Specialist Business Systems - Senior Business Analyst (BA), the BA will work with our business partners to understand their business processes to design and implement successful IT solutions that; are intuitive, meet the business needs, reduce waste from the value stream, and align with the overall company strategic goals.

**POSITION ACCOUNTABILITIES:**

- Analyze information to establish recommendations for improvements and ways to implement the change to provide business effectiveness and efficiency;
- Determine business requirements through research, facilitation and analysis;
- Develop an understanding of existing solutions;
- Develop and deliver presentations positioning content and objectives appropriately
- Liaison between technical and business architecture;
- Build and manage stakeholder relationships, effective communication plan and manage conflicting priorities;
- Understand and communicates risks and assumptions;

- Captures and presents analysis finding (models, matrixes, graphs);
- Maintain an organized and up-to-date project backlog, using user stories that contain roles, needs, benefits, exceptions and acceptance criteria;
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- Contribute to estimates for the business analysis effort based on scope and complexity;
- Facilitate design sessions;
- Collaborate with and support team members to ensure effective implementation of solutions;
- Perform user research utilizing multiple methods. Work with users and project teams to identify user-centered project success metrics, and creates/maintains a company-wide user centered user research strategy;
- Participate in end user research and concept development including contextual inquiries, persona, DILOs and scenario development and ideation sessions;
- Employ interaction design and prototyping;
- Create and maintain user-tested wireframes for strategically important project features, and visual specifications for project teams;
- Design flowcharts, wireframes and prototypes for rapid, iterative user interface definition and improvement;
- Create materials needed for usability tests at various levels of fidelity, including:
  - Online wireframe testing
  - Wireframe prototype testing (for desktop & mobile devices)
- Communicate usability testing results to project teams and/or management, depending on the project needs;
- Perform High fidelity mockup-based testing (either paper-based or prototype based);
- Identify and understand the impact of change on an organization;
- Maintain a Glossary for each project (transforming into a company-wide glossary);
- Create UI text for strategically important projects;
- Create Online help/assistance strategy & text for strategically important projects;
- Contribute to the creation of Training for strategically important projects;
- Serve as the Quality Coordinator for Sustainment Releases.

#### POSITION REQUIREMENTS:

- Must possess a University Degree in Computer Science, Information Systems, Engineering, Science, Communication, Commerce/Business Administration;
- 10+ years of proven expertise in Analysis and Problem Solving;
- 10+ years of practical experience in business analysis and stakeholder management;
- 3+ years of practical experience in user experience/User centric design and quality coordination;
- Proficient in BPMN 2.0;
- Experience with Design/prototyping tools (for example - Axure, iRise, Dreamweaver, Photoshop, Balsamic, SAP designer, Fireworks, Visio);
- Ability to contribute and build a team environment;
- Experience with supporting complex, integrated systems;
- Ability to learn new systems quickly and somewhat independently;
- Knowledge of Software Development Lifecycle;

- Knowledge of Testing Strategies;
- Knowledge of business analysis best practices;
- Team player, skilled at working in a highly collaborative manner;
- Proven strong communication skills - both written and oral - with technical and non-technical staff and with management;
- Comfortable in a fast-paced environment where continual change is routine;
- Ability to apply a variety of techniques to elicit and gather business and user requirements from stakeholders. Understand business issues and opportunities;
- Analyzes and synthesizes information provided by stakeholders;
- Strong business process design and modeling skills;
- Strong experience in Business Architecture;
- Effective in learning about business domains and how they function, and then translate that learning into an understanding of how to benefit an organization;
- Exposure and some understanding of current business and technology trends (ex. Customer Relationship Management, Enterprise Application Integration, business rules based application development, etc.);
- Understand how the people, processes and technology within an organization interact in relationships and patterns to create a system as a whole;
- Familiar with different learning styles and utilizes them to facilitate the learning experience (visual; auditory; kinesthetic).

#### WHAT CP HAS TO OFFER:

- Flexible and competitive benefits package
- Competitive company pension plan
- Employee Share Purchase Plan
- Performance Incentive Program
- Annual Fitness Subsidy

**ADDITIONAL INFORMATION:** As an employer with national presence, the possibility does exist that the location of your position may be changed based on organizational requirements.

**Background Investigation:** The successful candidate will need to successfully complete the following clearances:

- Criminal history check
- Reference check

**Management Conductor Program:** Becoming a qualified conductor or locomotive engineer is the single best way for a management employee to learn the business at CP. You may be required to obtain a certification or to maintain your current certification/qualification as a conductor or locomotive engineer. CP is an equal opportunity employer committed to the principles of employment equity and inclusion. We welcome applications from all qualified individuals. All applicant information will be managed in accordance with the federal Personal Information Protection and Electronic Documents Act ("PIPEDA").

For more information, visit Canadian Pacific for Specialist Business Systems - Senior Business Analyst

